Overview of CorpsNet

29 Mar 2001

Presented to Workshop??:

San Francisco, California

Speaker name, org.

CorpsNet, the Corps Networking tool to help build and maintain relationships with clients and partners.

CorpsNet NetworkingTool

A networking tool to nurture client relations

- ***For people in the Corps who communicate with clients partners***
- ***Improves coordination and teamwork***
- ***Enhances business process with existing software***
- ***DOES NOT CREATE A NEW REPORTING REQUIREMENT***

Purpose

- Share information about existing relationships through internal Corps networking
  - existing clients
  - potential clients

Users

- **Anyone who communicates with potential or existing clients**

Key idea: a tool to enhance networking and teamwork

among people in the Corps on client relationships

Why do I need CorpsNet?

- **Limited resources**
  - Must budget and invest these wisely
  - Sharing market research and G2!
- **Overlapping boundaries**
  - Many different business rules for funding
  - Key decision-makers difficult to determine
  - Examples:
    - EPA
    - FEMA
    - DOE

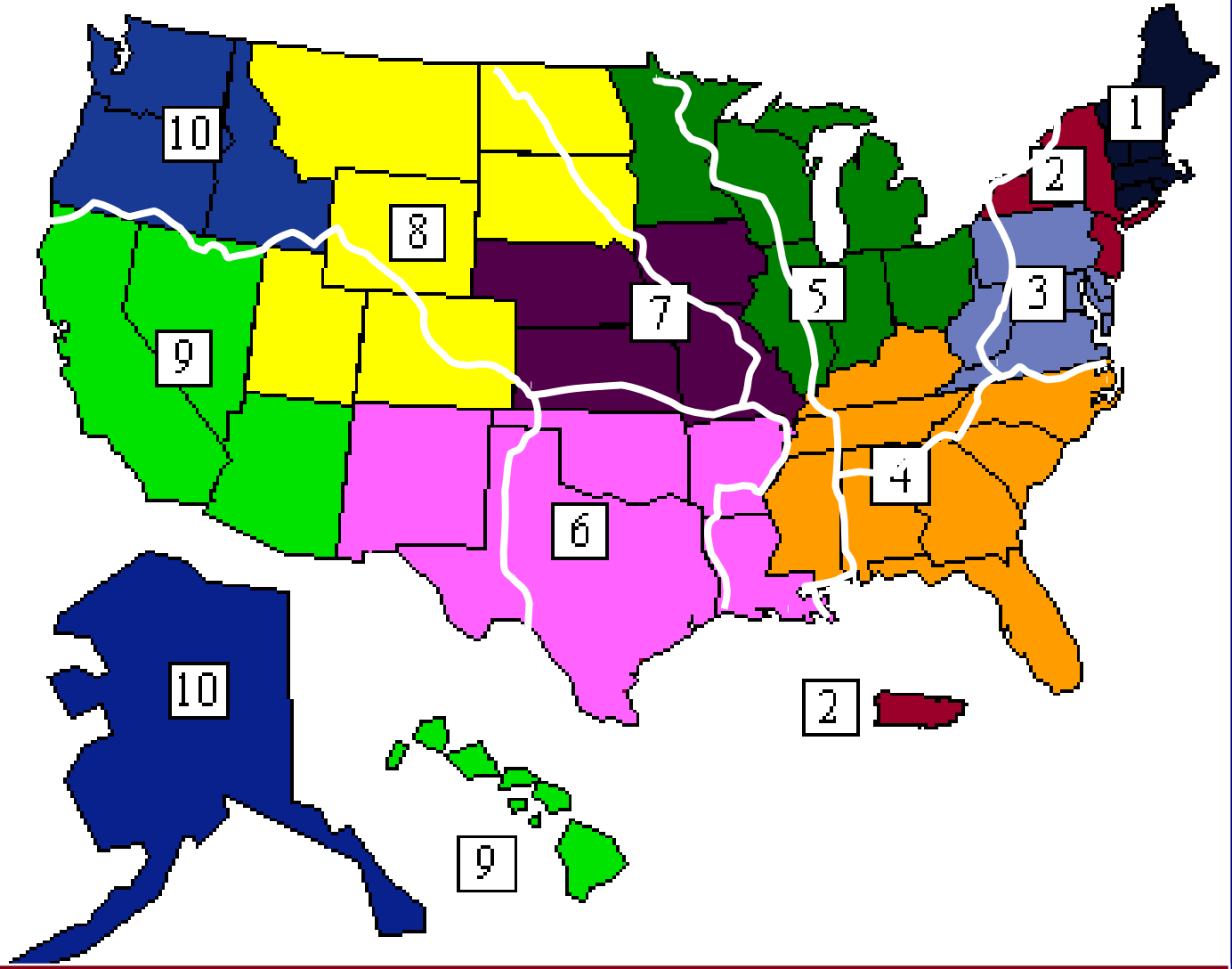
Strategic Accounts & Execs

Action: Implement USACE Strategic Customer Matrix	
Customer	Account Executive
BMDO	CEMP-M
USA AMC	CEMP-Z
USA Reserve Command	SAD/LRD
FORSCOM	SAD
TRADOC	CEMP-IS/CEMP-E/NAD
MEDCOM	SWD/HNC
USAF AMC	NWD
USAF ACC	CEMP-M
USN	CEMP-R
USMC	CEMP-R
US SPACECOM	NWD
State / Local	CECW
Tribal / Territories	CECW
USDA	CECW-E
DOE	CEMP-R
HUD	CEMP-E
DOI	CECW
DOJ	SWD
DOT	CECW-O
EPA	CEMP-R
FEMA	CECW-E
PACRIM	POD
Middle East	TAC
Europe	NAD

WORKING DRAFT

Who do I call? How do I get market research informatio

EPA Regions



Example: Region 4 overlaps with 3 divisions, 7 dis

Uncoordinated approach

Client or partner

Division #1

No Coordination

Division #2

Without it, vulnerable to lack of teamwork & no leveragi

Result

Client or partner

Division #1

No Coordination

Division #2

Lack of coordination is unprofessional and drives clients

Benefits with CorpsNet tool

Client or partner

Division #1

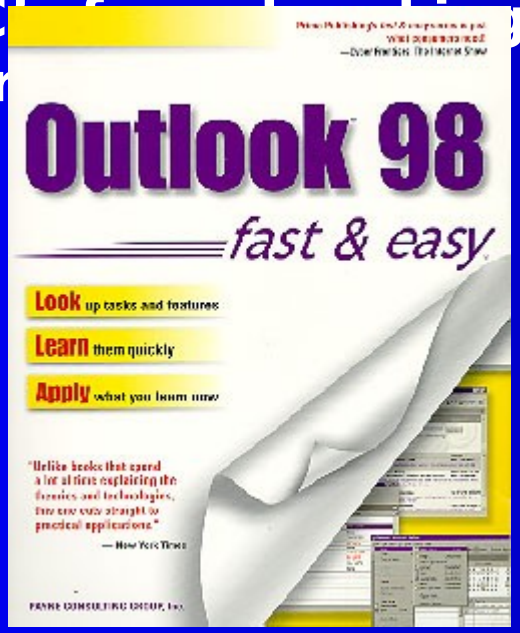
Advance Coordination

Division #2

Enables teamwork and leveraging among Corps peopl

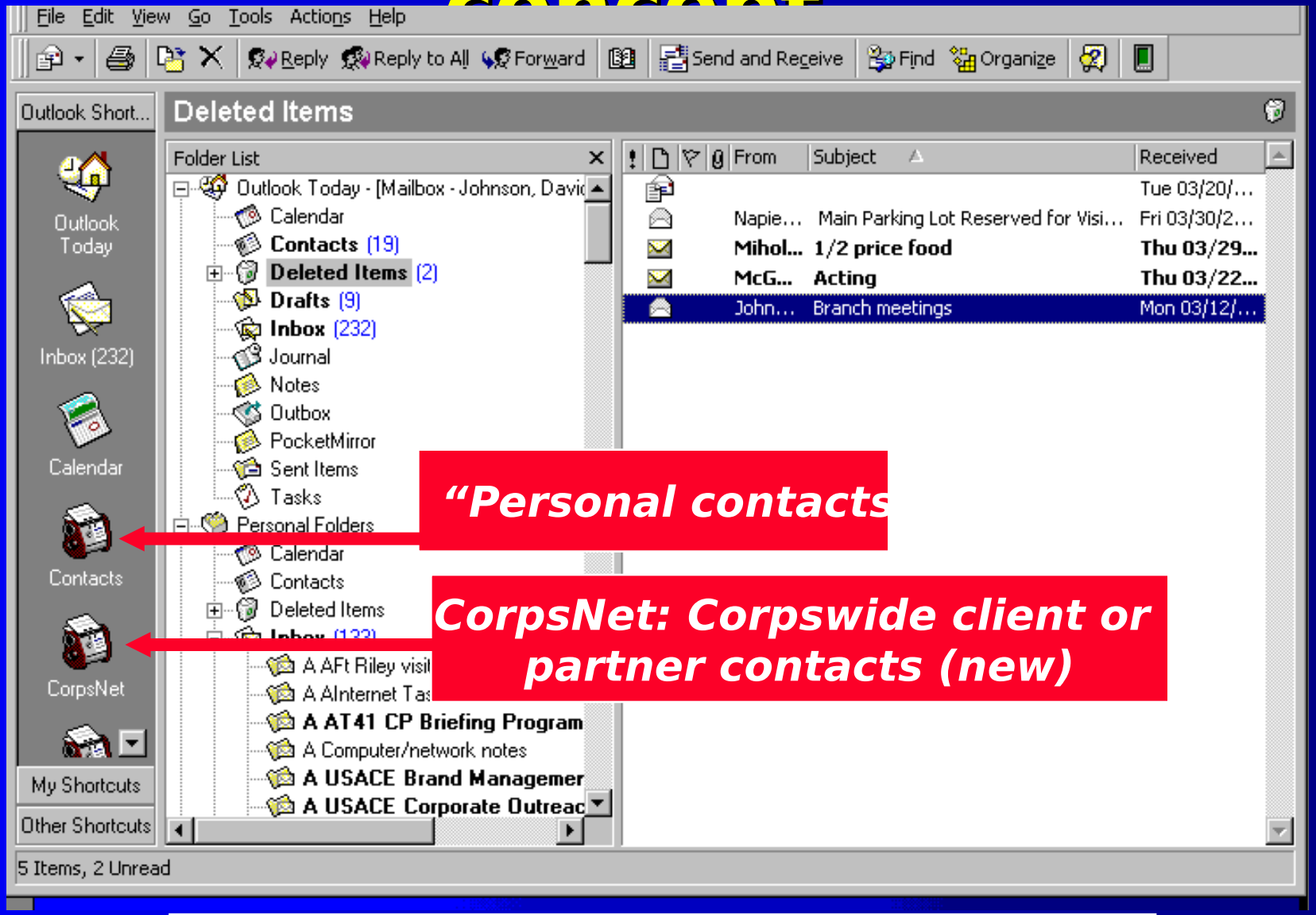
Features and Benefits

- **Users guided its development**
- **Kept it simple, easy to use**
- **Outlook public folder**
- **Tightly integrated with e-mail**
- **Rapid access to Corps POC [illegible] and coor**



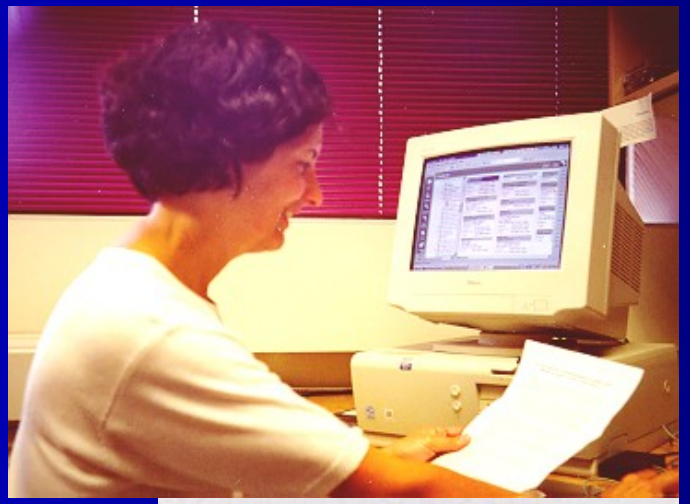
- Improves coordination and teamwork in Corps
- Enhances business process with existing software
- Saves time and resources by sharing vital client information
- Helps Corps users avoid mixed or conflicting messages

Outlook: public folder concept



Just a "click away" from your in-box in Outlook

Example of Key Overall Idea



analogous to "electronic rolodex" for people in the Corps

CorpsNet Data Elements (What's on the Rolodex card)

Pull down menus

- Client/Partner
  - Agency
  - Subagency/Region
  - POC Name
  - POC Title

- USACE Point-of-Contact
  - Name
  - Org Code
  - Phone number
- Contact Date
- Contact Subject
  - Description (Optional)

Pull-down menu

Pull down menu

USACE name: default automati
Phone number: automatic (X.5
Contact date: default automat
Automatic e-mail generation to USACE POC
Optional Link to Personal Cont folder

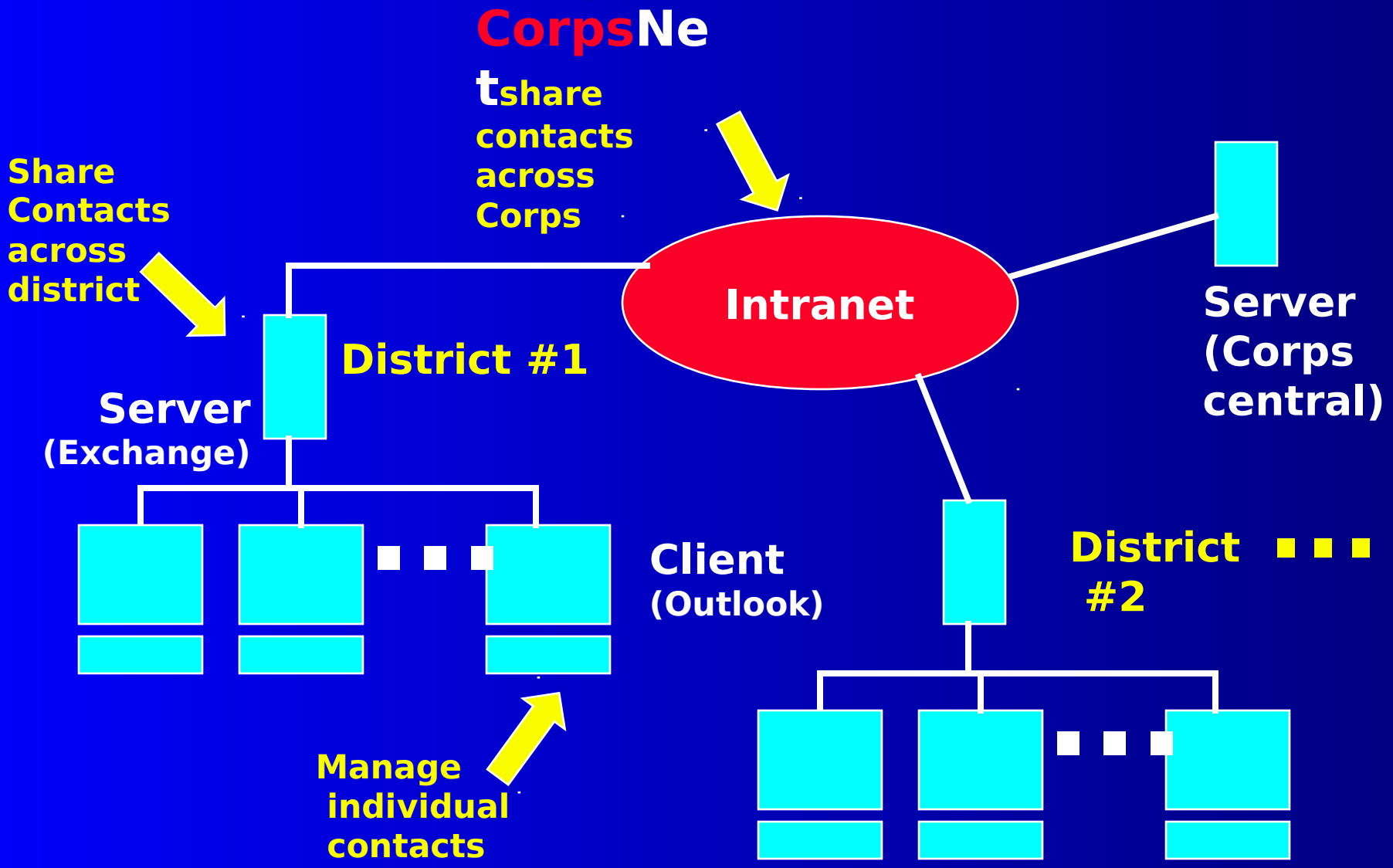
Link to CorpsNet web page for help
Automatic e-mail for questions or comments

Subject of last Contact

Pull-down menu list

- Exchange of information
- Presentation of Corps capabilities
- Client inquiry (engineering/technical)
- Client inquiry (authorities/funding)
- Listening session
- Relationship building
- Potential Agreement (MOA/MOU)
- Potential project/work
- Periodic project meeting
- Other

Illustration of Overall System



Replication of CorpsNet
Across the Corps

- Portland e-mail Center will replicate the public folder to all Corps e-mail servers (divs., districts, labs, etc.)

Sam Bradley, Program Manager at Portland e-mail center

Lynn Huynh, oversees replication of CorpsNe

CorpsNet Deployment

- **Division/MSC**
  - Each MSC will devise deployment plan
  - IM will establish computer links to make it available
  - On-line help available at web site
  - Provide comments at web site also

URL for web site on CorpsNet public folder

http://www.cecer.army.mil/pl//corpsnet/index.cfm

Resources for CorpsNet Use

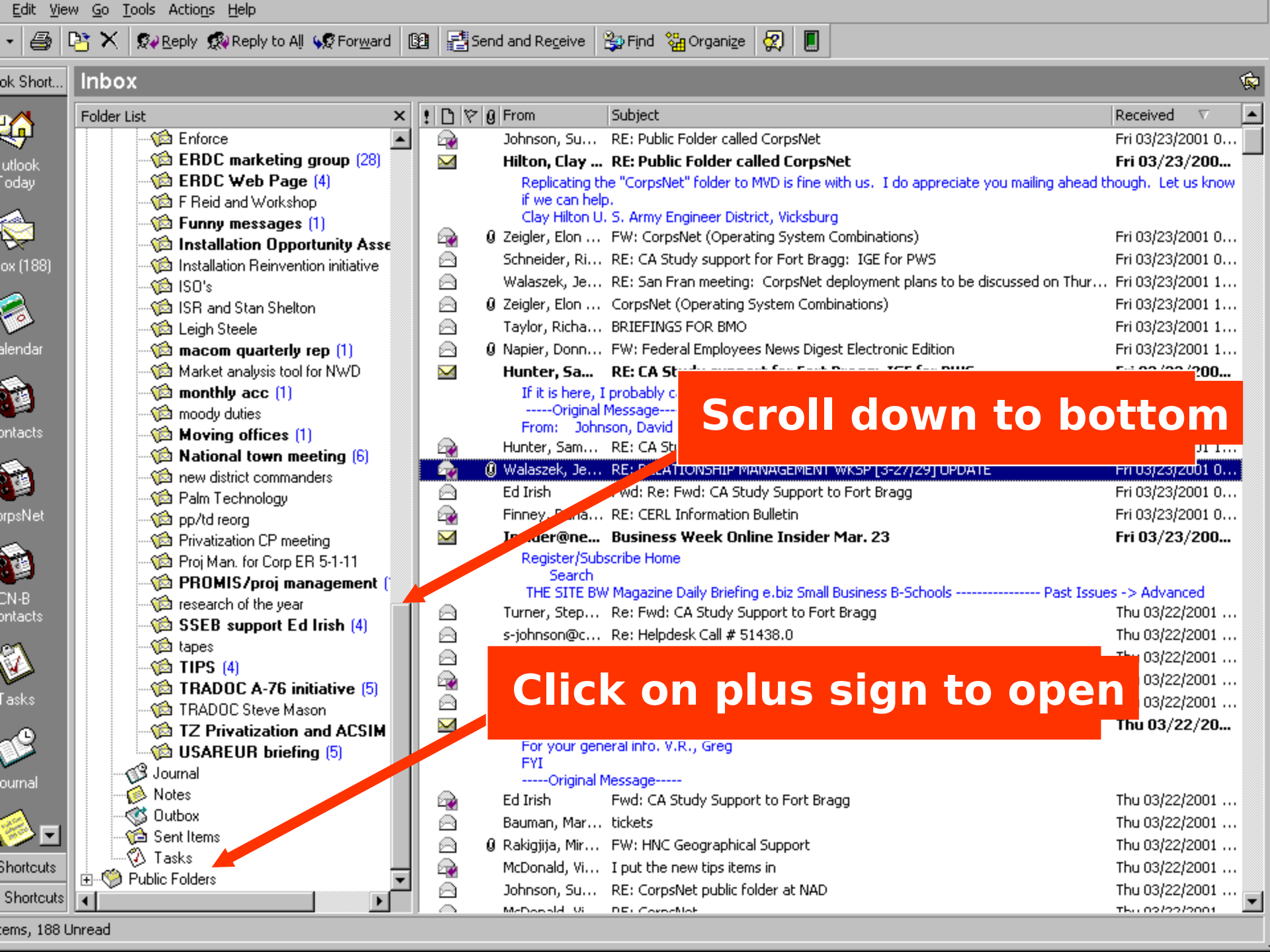
- **Portland e-mail center:**
  - replicate public folders (establish computer links to e-mail servers)
- **IM at district/div:**
  - provide general computer support such as support for Outlook
- **CERL**:
  - answer technical questions on CorpsNet, keep web site up to date, give briefings, etc.
- Product flyer and tri-fold brochure
- Workshop briefing
- User Instructions
- Web site containing
  - Briefing copies
  - User Instructions
  - IM Guidelines
  - Comments
  - “Ask the Experts”
- Built-in to CorpsNet
  - On-line Help
  - E-mail for questions

Highlights from User Instructions

User Instructions for CorpsNet

A description of how to use the Corps Networking tool

23 Mar 2001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TRADOC Steve Mason
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USAREUR briefing (5)
Journal
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Outbox
Sent Items
Tasks
Public Folders
From
Subject
Received
Johnson, Su... RE: Public Folder called CorpsNet Fri 03/23/2001 0...
Hilton, Clay ... RE: Public Folder called CorpsNet Fri 03/23/200...
Replicating the "CorpsNet" folder to MVD is fine with us. I do appreciate you mailing ahead though. Let us know if we can help.
Clay Hilton U. S. Army Engineer District, Vicksburg
Zeigler, Elon ... FW: CorpsNet (Operating System Combinations) Fri 03/23/2001 0...
Schneider, Ri... RE: CA Study support for Fort Bragg: IGE for PWS Fri 03/23/2001 0...
Walaszek, Je... RE: San Fran meeting: CorpsNet deployment plans to be discussed on Thur... Fri 03/23/2001 1...
Zeigler, Elon ... CorpsNet (Operating System Combinations) Fri 03/23/2001 1...
Taylor, Richa... BRIEFINGS FOR BMO Fri 03/23/2001 1...
Napier, Donn... FW: Federal Employees News Digest Electronic Edition Fri 03/23/2001 1...
Hunter, Sa...
-----Original Message----
From: Johnson, David
Hunter, Sam...
Ed Irish
Finney,
Business Week Online Insider Mar. 23 Fri 03/23/200...
Register/Subscribe Home
Search
THE SITE BW Magazine Daily Briefing e.biz Small Business B-Schools ---------- Past Issues -> Advanced
Turner, Step... Re: Fwd: CA Study Support to Fort Bragg Thu 03/22/2001 ...
s-johnson@c... Re: Helpdesk Call # 51438.0 Thu 03/22/2001 ...
Thu 03/22/20...
For your general info. V.R., Greg
FYI
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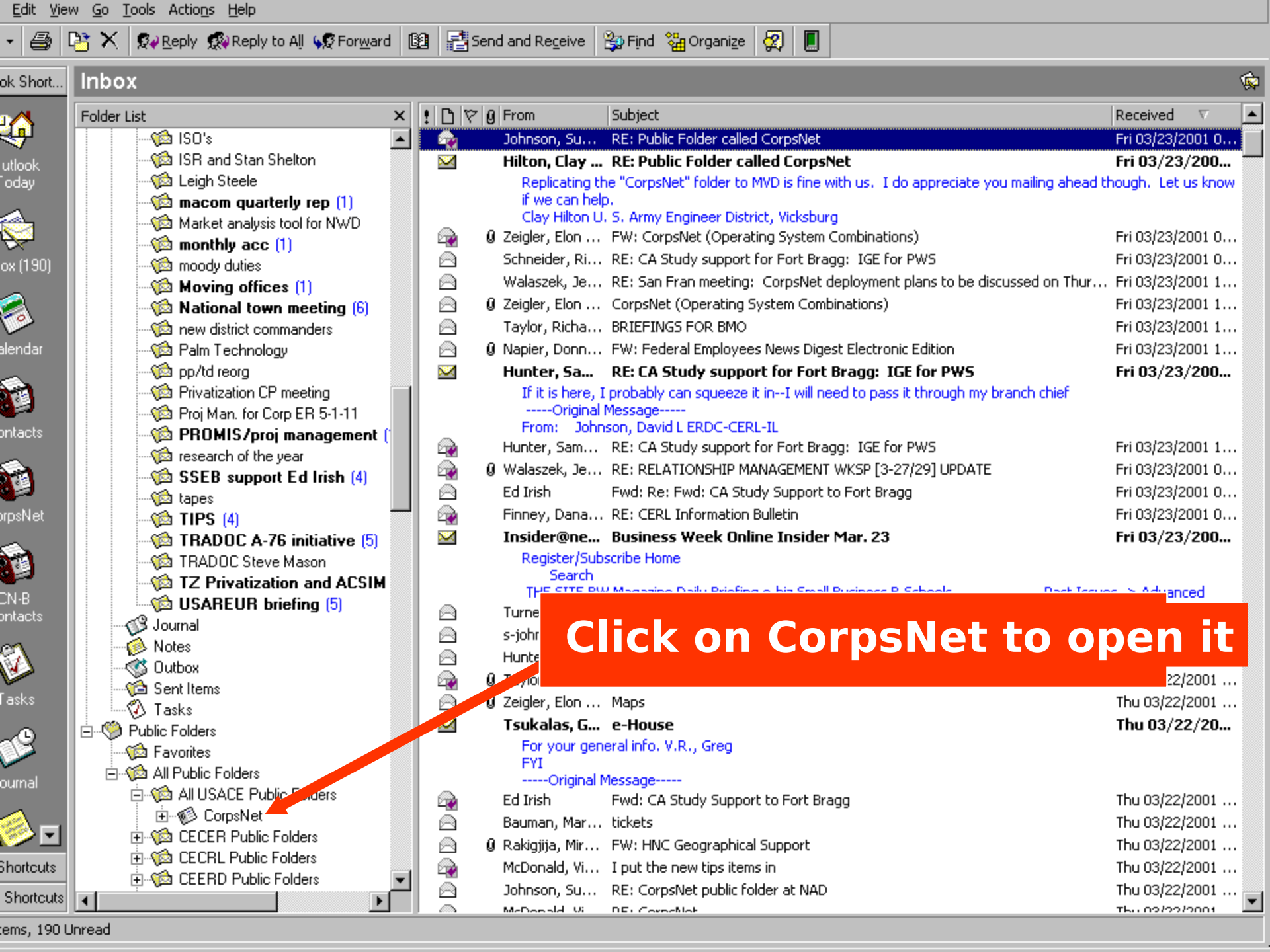
Ed Irish Fwd: CA Study Support to Fort Bragg Thu 03/22/2001 ...
Bauman, Mar... tickets Thu 03/22/2001 ...
Rakigjija, Mir... FW: HNC Geographical Support Thu 03/22/2001 ...
McDonald, Vi... I put the new tips items in Thu 03/22/2001 ...
Johnson, Su... RE: CorpsNet public folder at NAD Thu 03/22/2001 ...
Scroll down to bottom
Click on plus sign to open
188 Unread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Taylor, Richa... BRIEFINGS FOR BMO Fri 03/23/2001 1...
Napier, Donn... FW: Federal Employees News Digest Electronic Edition Fri 03/23/2001 1...
Hunter, Sa... RE: CA Study support for Fort Bragg: IGE for PWS Fri 03/23/200...
If it is here, I probably can squeeze it in--I will need to pass it through my branch chief
-----Original Message-----
From: Johnson, David L ERDC-CERL-IL
Hunter, Sam... RE: CA Study support for Fort Bragg: IGE for PWS Fri 03/23/2001 1...
Walaszek, Je... RE: RELATIONSHIP MANAGEMENT WKSP [3-27/29] UPDATE Fri 03/23/2001 0...
Ed Irish Fwd: Re: Fwd: CA Study Support to Fort Bragg Fri 03/23/2001 0...
Finney, Dana... RE: CERL Information Bulletin Fri 03/23/2001 0...
Insider@ne... Business Week Online Insider Mar. 23 Fri 03/23/200...
Register/Subscribe Home
Search
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Tsukalas, G... e-House Thu 03/22/20...
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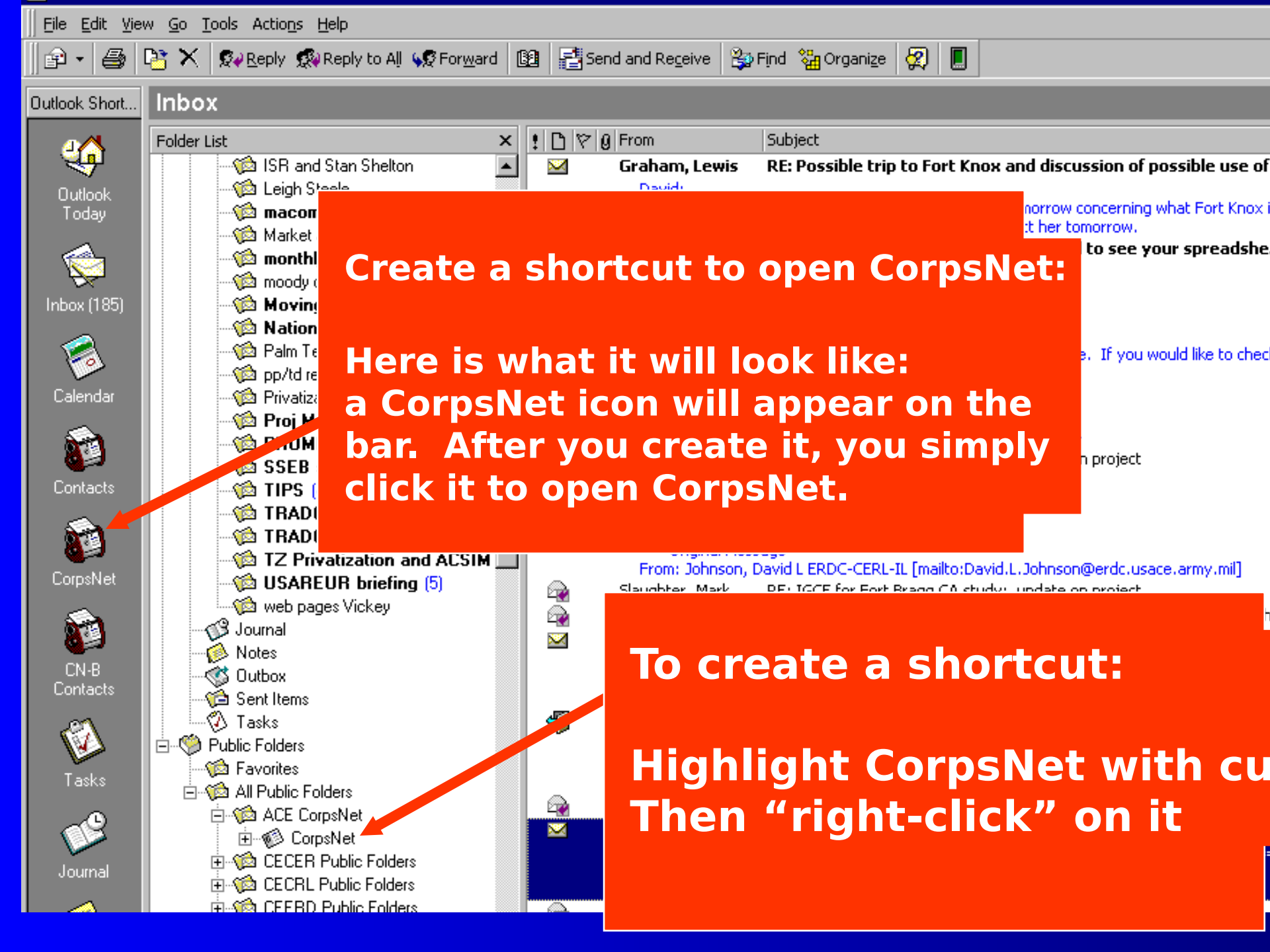
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Subject
Graham, Lewis
RE: Possible trip to Fort Knox and discussion of possible use of
to see your spreadshe
project
From: Johnson, David L ERDC-CERL-IL [mailto:David.L.Johnson@erdc.usace.army.mil]
TZ Privatization and ACSIM
USAREUR briefing (5)
web pages Vickey
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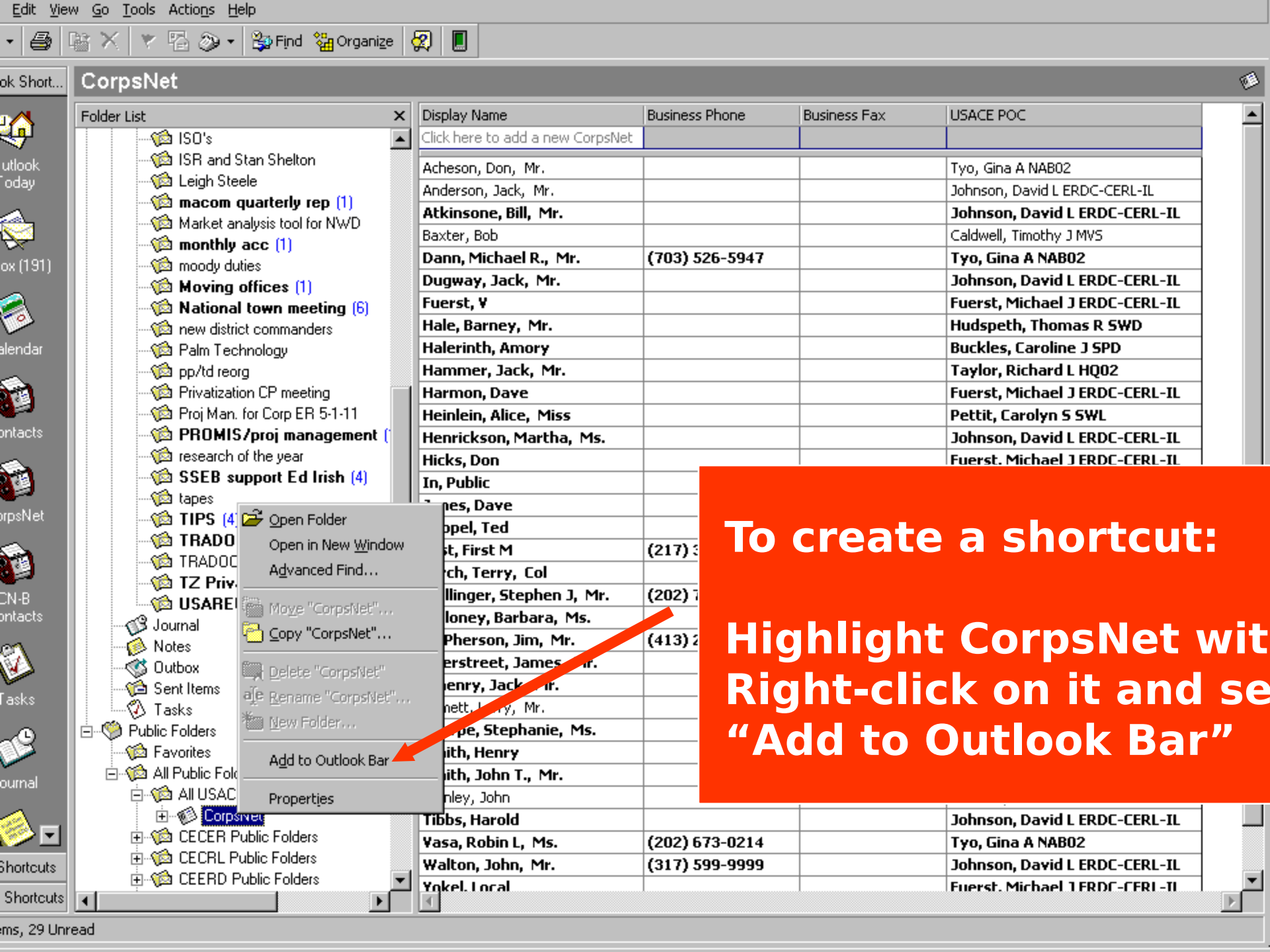
Public Folders
Favorites
All Public Folders
ACE CorpsNet
CorpsNet
CECER Public Folders
CECRL Public Folders
Create a shortcut to open CorpsNet:
Here is what it will look like:
a CorpsNet icon will appear on the bar. After you create it, you simply click it to open CorpsNet.
To create a shortcut:
Highlight CorpsNet with cu
Then “right-click” on it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CECRL Public Folders
CEERD Public Folders
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Tyo, Gina A NAB02
Anderson, Jack, Mr.
Johnson, David L ERDC-CERL-IL
Atkinsone, Bill, Mr.
Johnson, David L ERDC-CERL-IL
Baxter, Bob
Caldwell, Timothy J MVS
Dann, Michael R., Mr.
(703) 526-5947
Tyo, Gina A NAB02
Dugway, Jack, Mr.
Johnson, David L ERDC-CERL-IL
Fuerst, V
Fuerst, Michael J ERDC-CERL-IL
Hale, Barney, Mr.
Hudspeth, Thomas R SWD
Halerinth, Amory
Buckles, Caroline J SPD
Hammer, Jack, Mr.
Taylor, Richard L HQ02
Harmon, Dave
Fuerst, Michael J ERDC-CERL-IL
Heinlein, Alice, Miss
Pettit, Carolyn S SWL
Henrickson, Martha, Ms.
Johnson, David L ERDC-CERL-IL
Hicks, Don
In, Public
Tibbs, Harold
Johnson, David L ERDC-CERL-IL
Vasa, Robin L, Ms.
(202) 673-0214
Tyo, Gina A NAB02
Walton, John, Mr.
(317) 599-9999
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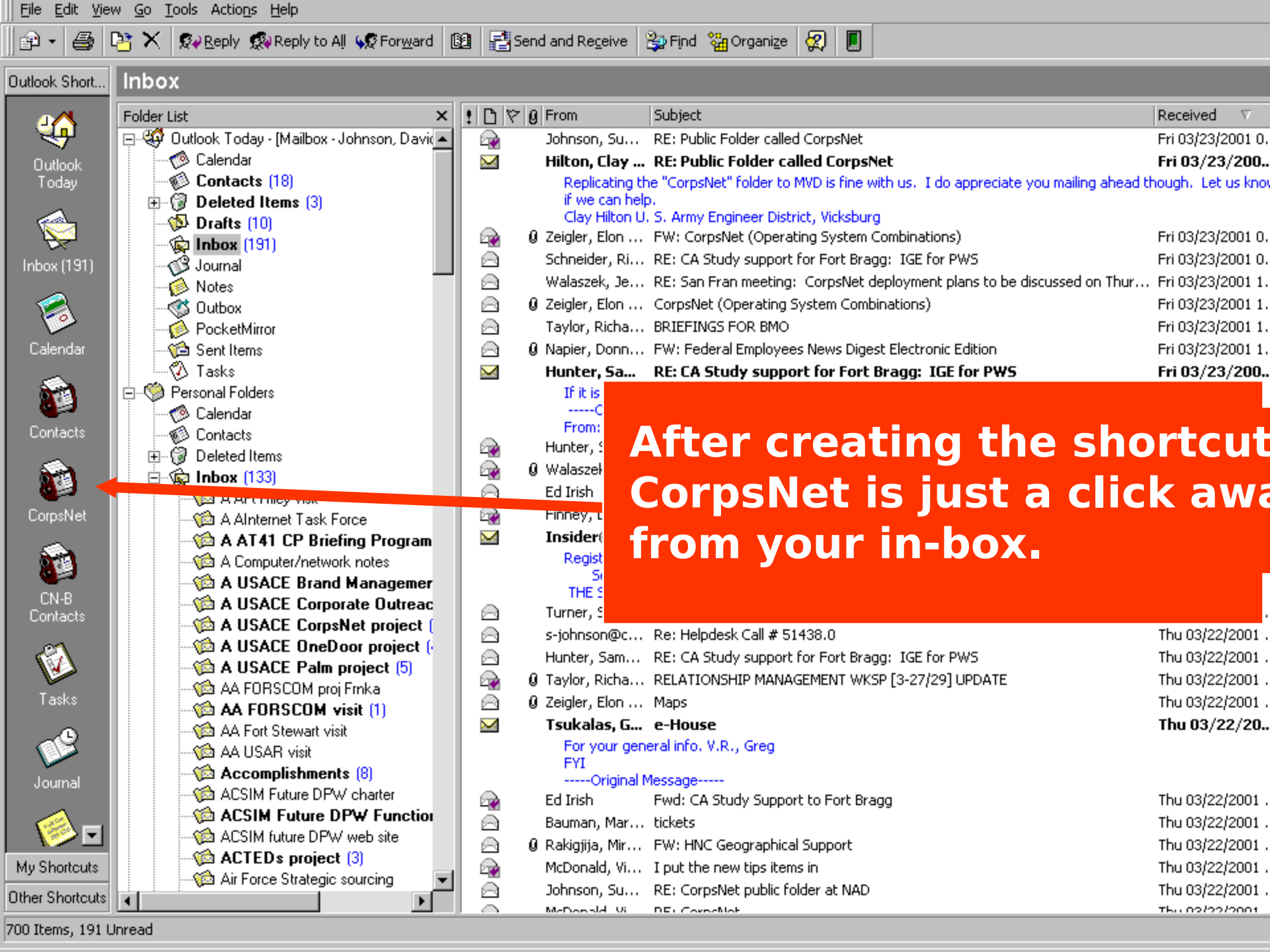
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Other Shortcuts
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Drafts (10)
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A AT41 CP Briefing Program
A Computer/network notes
A USACE Brand Managemer
A USACE Corporate Outreac
A USACE CorpsNet project
A USACE OneDoor project
A USACE Palm project (5)
AA FORSCOM proj Frnka
AA FORSCOM visit (1)
AA Fort Stewart visit
AA USAR visit
Accomplishments (8)
ACSIM Future DPW charter
ACSIM Future DPW Functio
ACSIM future DPW web site
ACTEDs project (3)
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Walaszek
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s-johnson@c... Re: Helpdesk Call # 51438.0 Thu 03/22/2001 .
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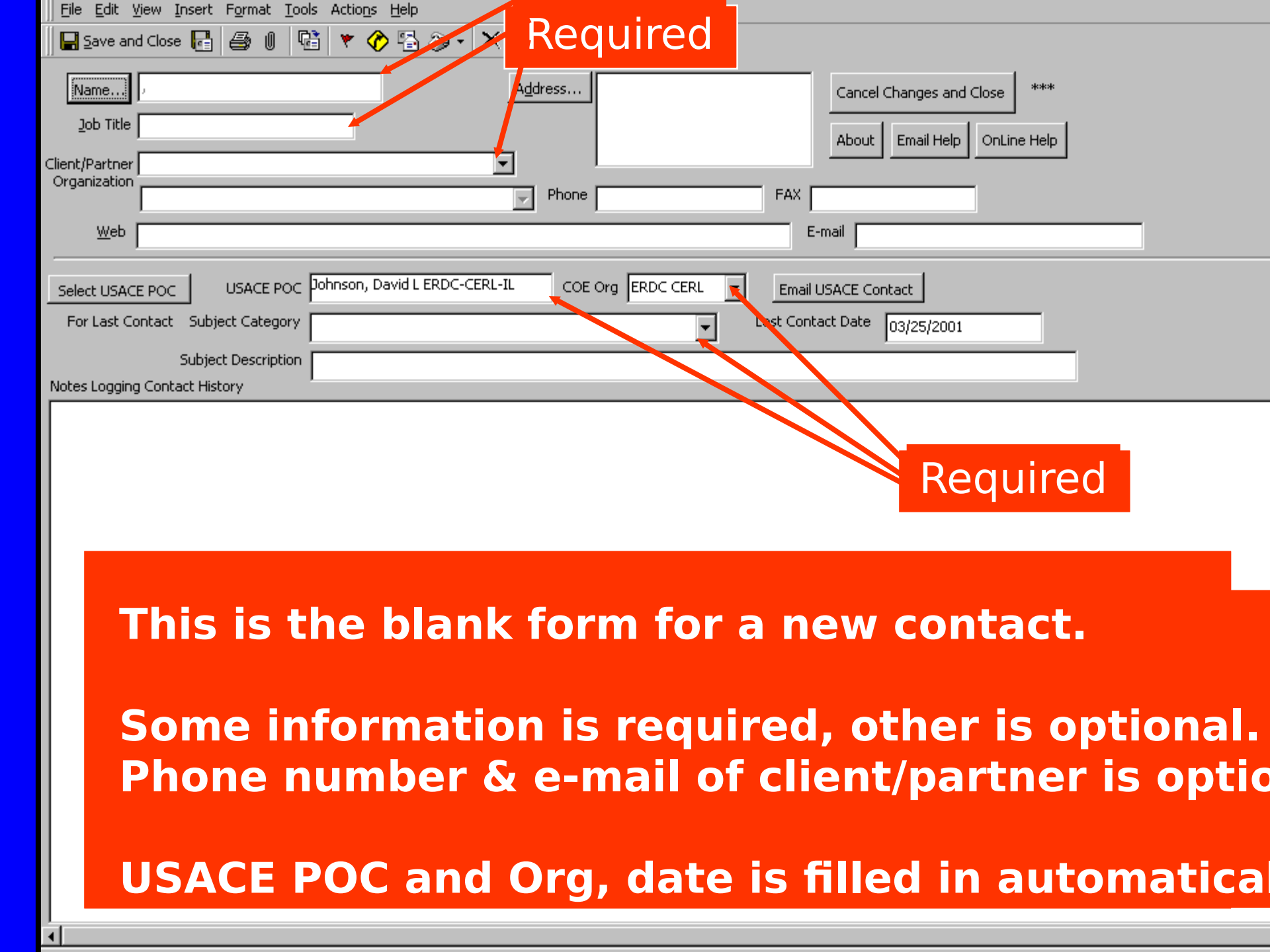
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Johnson, David L ERDC-CERL-IL
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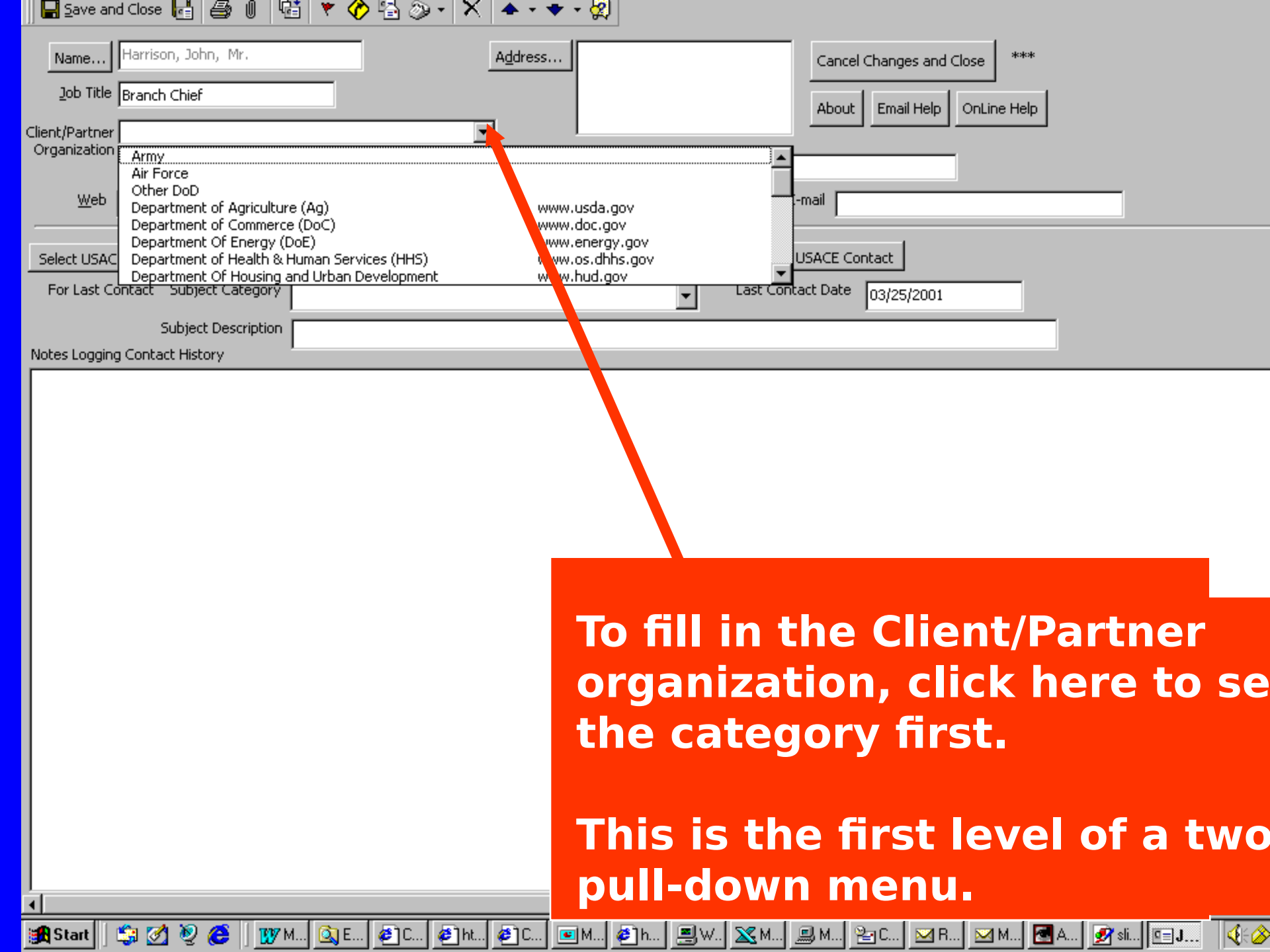
ERDC CERL
Email USACE Contact
For Last Contact
Subject Category
Last Contact Date
03/25/2001
Subject Description
Notes Logging Contact History
Required
This is the blank form for a new contact.
Some information is required, other is optional.
Phone number & e-mail of client/partner is optio
USACE POC and Org, date is filled in automatica


Save and Close
Name...
Harrison, John, Mr.
Address...
Cancel Changes and Close
***
Job Title
Branch Chief
About
Email Help
OnLine Help
Client/Partner Organization
Army
Air Force
Other DoD
Department of Agriculture (Ag)
www.usda.gov
Department of Commerce (DoC)
www.doc.gov
Department Of Energy (DoE)
www.energy.gov
Department of Health & Human Services (HHS)
www.os.dhhs.gov
Department Of Housing and Urban Development
www.hud.gov
Web
-mail
Select USAC
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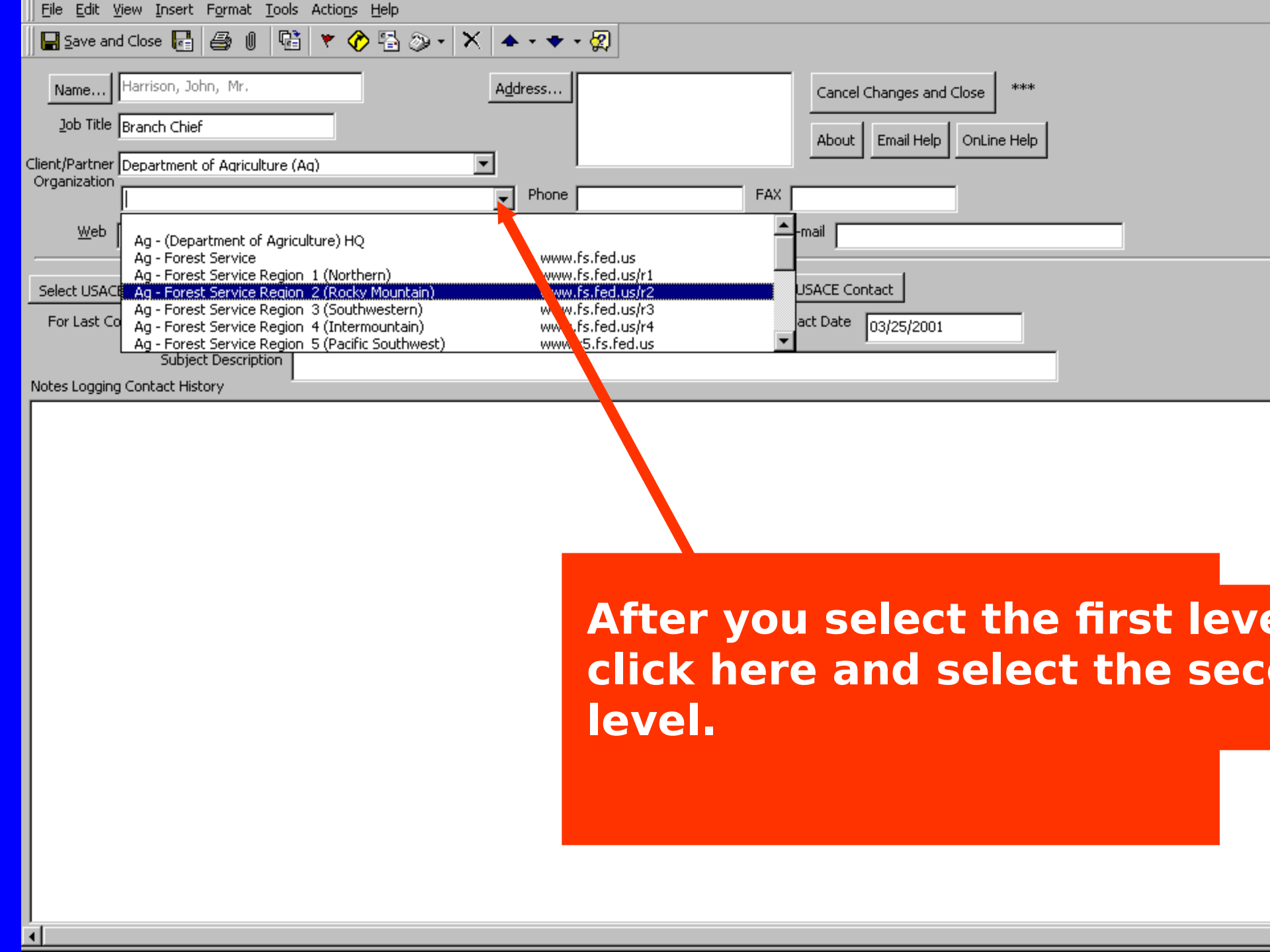
03/25/2001
Subject Description
Notes Logging Contact History
To fill in the Client/Partner organization, click here to se the category first.
This is the first level of a two pull-down menu.
Start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Web
mail
Ag - (Department of Agriculture) HQ
Ag - Forest Service www.fs.fed.us
Ag - Forest Service Region 1 (Northern) www.fs.fed.us/r1
Ag - Forest Service Region 2 (Rocky Mountain) www.fs.fed.us/r2
Ag - Forest Service Region 3 (Southwestern) www.fs.fed.us/r3
Ag - Forest Service Region 4 (Intermountain) www.fs.fed.us/r4
Ag - Forest Service Region 5 (Pacific Southwest) www.fs.fed.us
Select USACE
USACE Contact
For Last Co
act Date
03/25/2001
Subject Description
Notes Logging Contact History
After you select the first leve
click here and select the sec
level.

General Approach to Client/Partner Org. levels

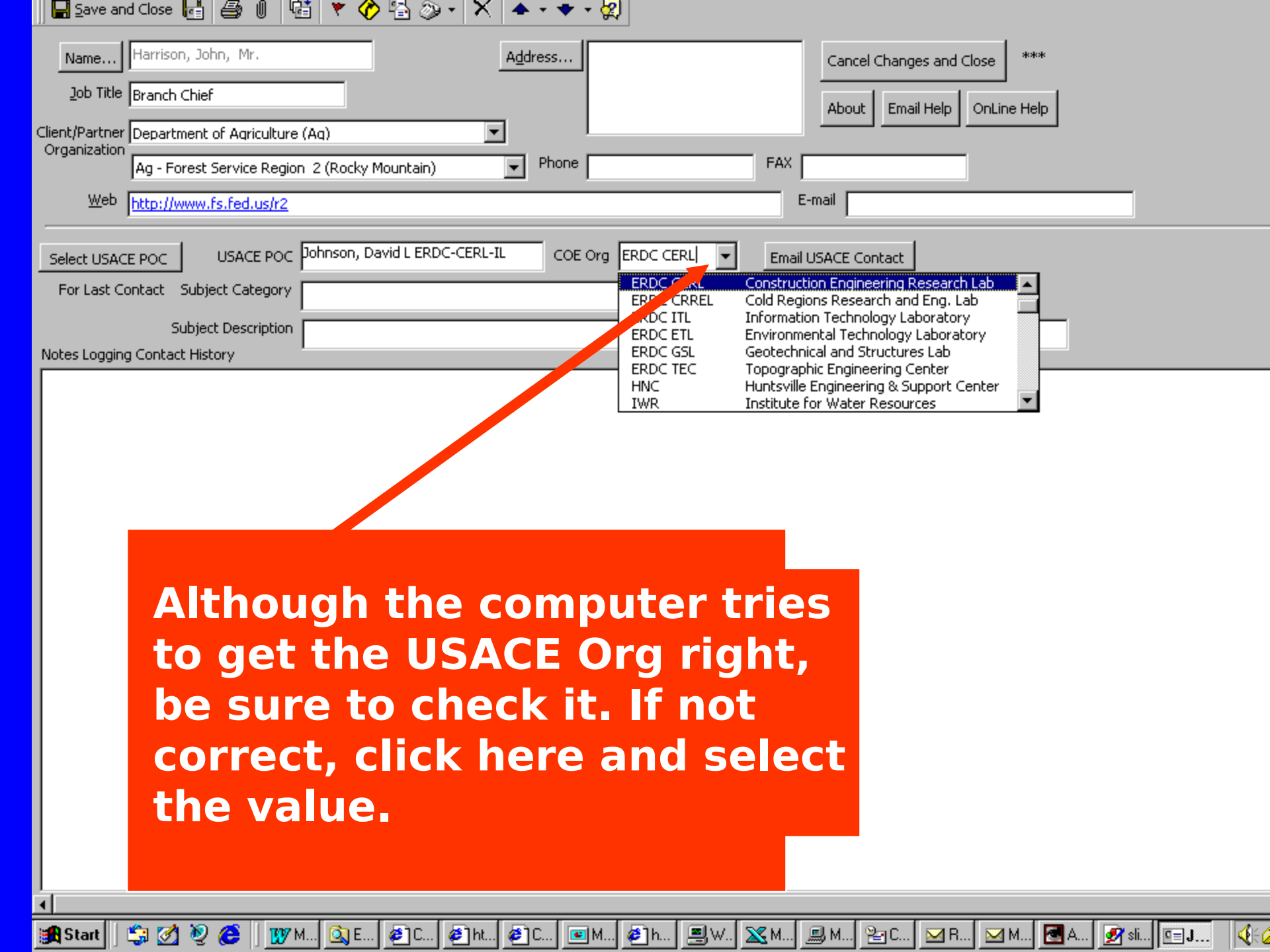
- EPA

ClientOrgLevel 1

- EPA HQ
- EPA Region 1
- EPA Region 2
- EPA Region 3
- .
- .
- .
- EPA Other

ClientOrgLevel 2

It was critical to simplify the org. levels and structure!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Cancel Changes and Close
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Branch Chief
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Email Help
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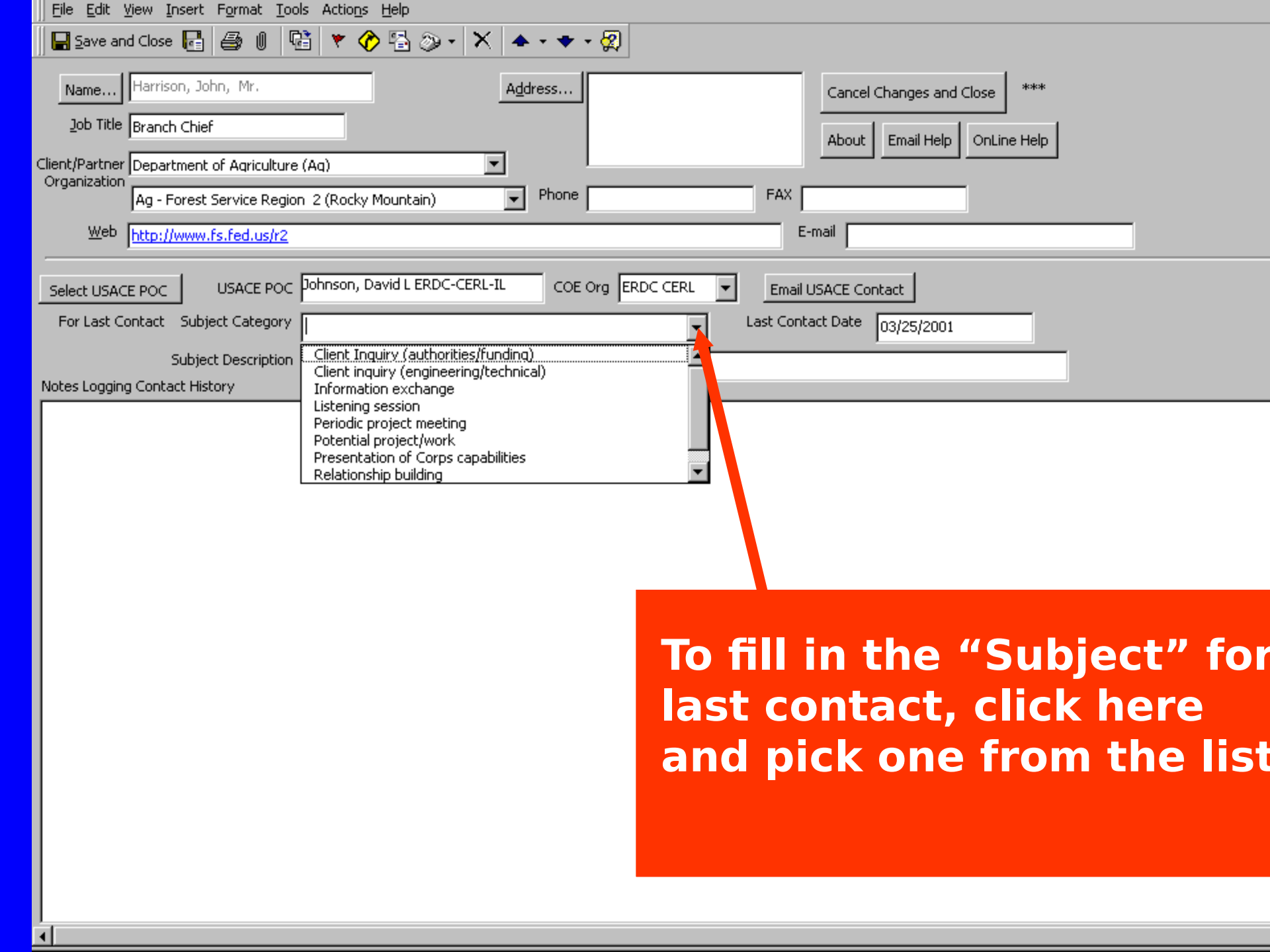
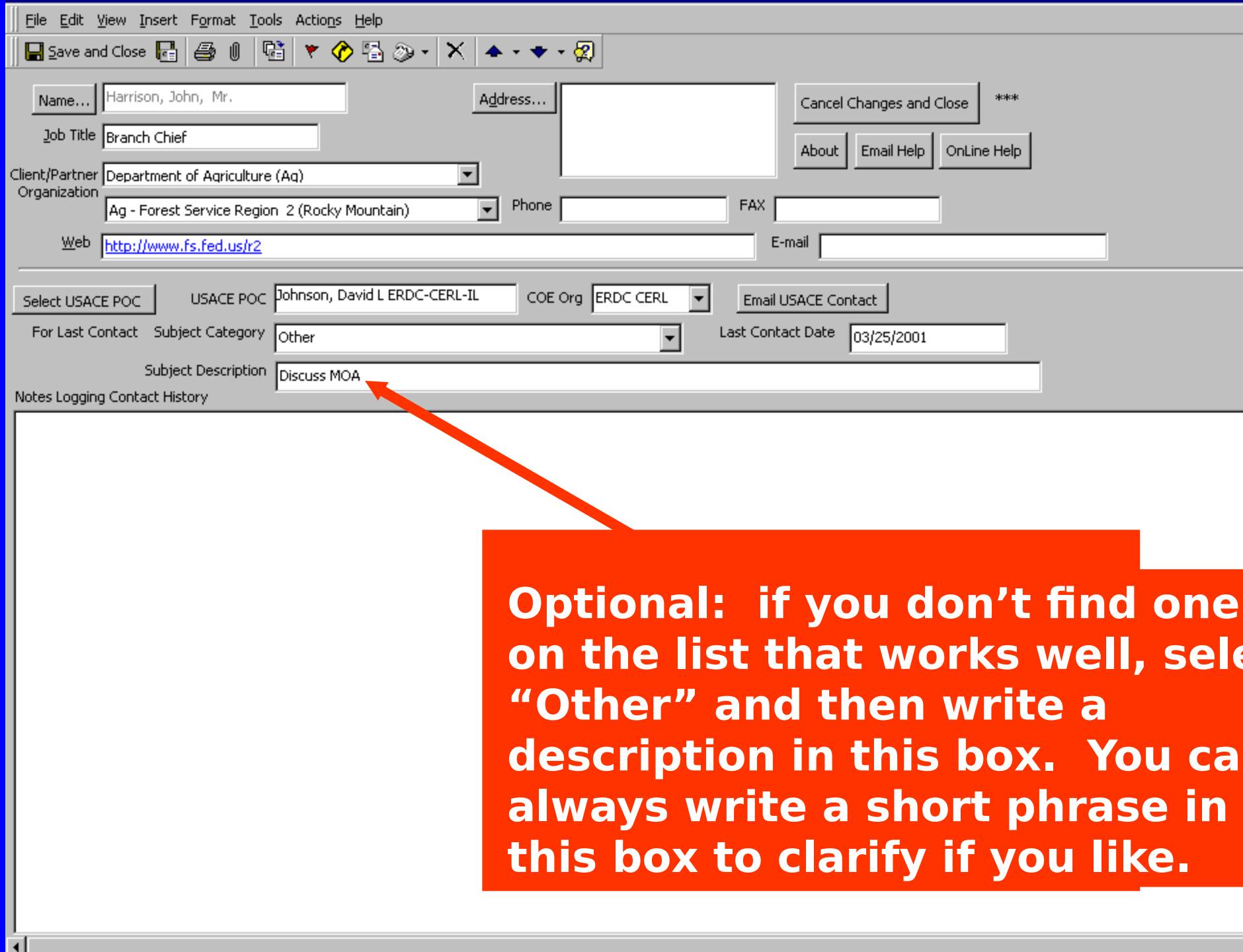
Client/Partner Organization
Department of Agriculture (Ag)
Ag - Forest Service Region 2 (Rocky Mountain)
Phone
FAX
Web
http://www.fs.fed.us/r2
E-mail
Select USACE POC
USACE POC
Johnson, David L ERDC-CERL-IL
COE Org
ERDC CERL
Email USACE Contact
For Last Contact
Subject Category
Subject Description
Notes Logging Contact History
Construction Engineering Research Lab
Cold Regions Research and Eng. Lab
Information Technology Laboratory
ERDC ETL
Environmental Technology Laboratory
ERDC GSL
Geotechnical and Structures Lab
ERDC TEC
Topographic Engineering Center
HNC
Huntsville Engineering & Support Center
IWR
Institute for Water Resources
Although the computer tries to get the USACE Org right, be sure to check it. If not correct, click here and select the value.
Start


File Edit View Insert Format Tools Actions Help
Save and Close
Name...
Harrison, John, Mr.
Address...
Cancel Changes and Close
***
Job Title
Branch Chief
About
Email Help
OnLine Help
Client/Partner Organization
Department of Agriculture (Ag)
Ag - Forest Service Region 2 (Rocky Mountain)
Phone
FAX
Web
http://www.fs.fed.us/r2
E-mail
Select USACE POC
USACE POC
Johnson, David L ERDC-CERL-IL
COE Org
ERDC CERL
Email USACE Contact
For Last Contact
Subject Category
Last Contact Date
03/25/2001
Subject Description
Notes Logging Contact History
Client Inquiry (authorities/funding)
Client inquiry (engineering/technical)
Information exchange
Listening session
Periodic project meeting
Potential project/work
Presentation of Corps capabilities
Relationship building
To fill in the “Subject” for
last contact, click here
and pick one from the list


File Edit View Insert Format Tools Actions Help
Save and Close
Name...
Harrison, John, Mr.
Address...
Cancel Changes and Close
***
Job Title
Branch Chief
About
Email Help
OnLine Help
Client/Partner Organization
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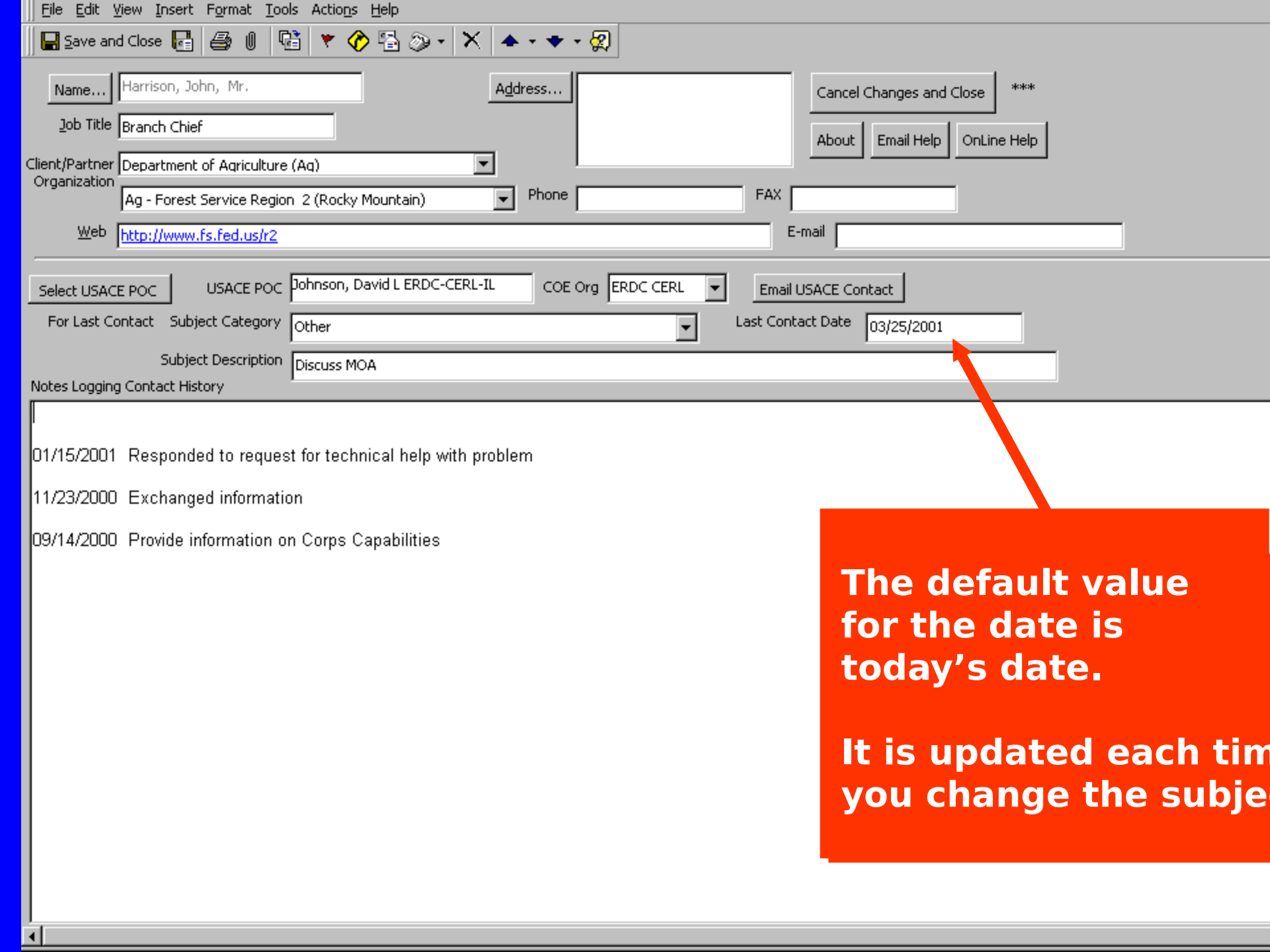
Ag - Forest Service Region 2 (Rocky Mountain)
Phone
FAX
Web
http://www.fs.fed.us/r2
E-mail
Select USACE POC
USACE POC
Johnson, David L ERDC-CERL-IL
COE Org
ERDC CERL
Email USACE Contact
For Last Contact
Subject Category
Other
Last Contact Date
03/25/2001
Subject Description
Discuss MOA
Notes Logging Contact History
Optional: if you don't find one
on the list that works well, sele
"Other" and then write a
description in this box. You ca
always write a short phrase in
this box to clarify if you like.


File Edit View Insert Format Tools Actions Help
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Name...
Harrison, John, Mr.
Address...
Cancel Changes and Close
***
Job Title
Branch Chief
About
Email Help
OnLine Help
Client/Partner Organization
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Ag - Forest Service Region 2 (Rocky Mountain)
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Web
http://www.fs.fed.us/r2
E-mail
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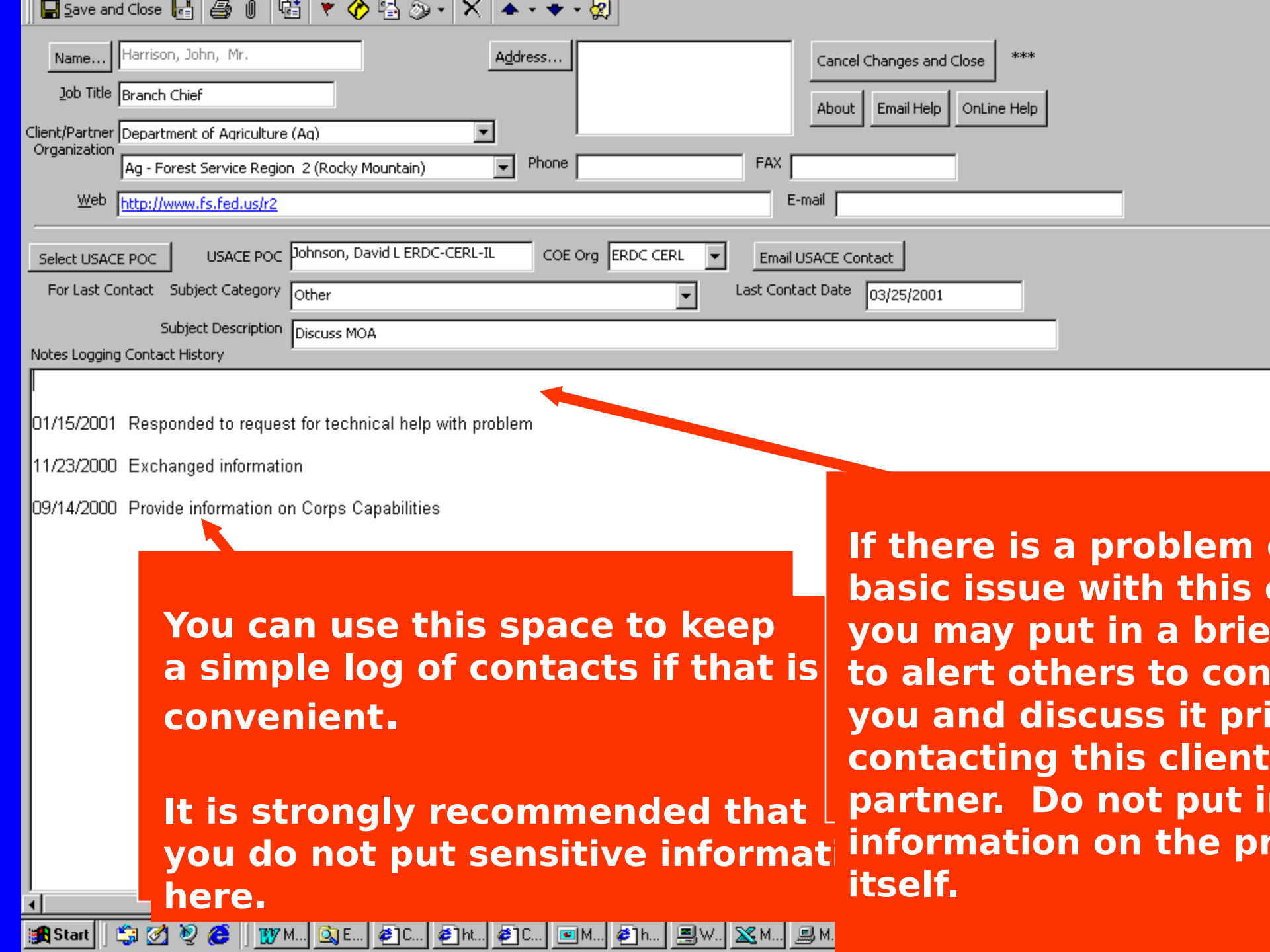
USACE POC
Johnson, David L ERDC-CERL-IL
COE Org
ERDC CERL
Email USACE Contact
For Last Contact
Subject Category
Other
Last Contact Date
03/25/2001
Subject Description
Discuss MOA
Notes Logging Contact History
01/15/2001 Responded to request for technical help with problem
11/23/2000 Exchanged information
09/14/2000 Provide information on Corps Capabilities
The default value for the date is today's date.
It is updated each tim
you change the subje


Save and Close
Name...
Harrison, John, Mr.
Address...
Cancel Changes and Close
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Job Title
Branch Chief
About
Email Help
OnLine Help
Client/Partner Organization
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http://www.fs.fed.us/r2
E-mail
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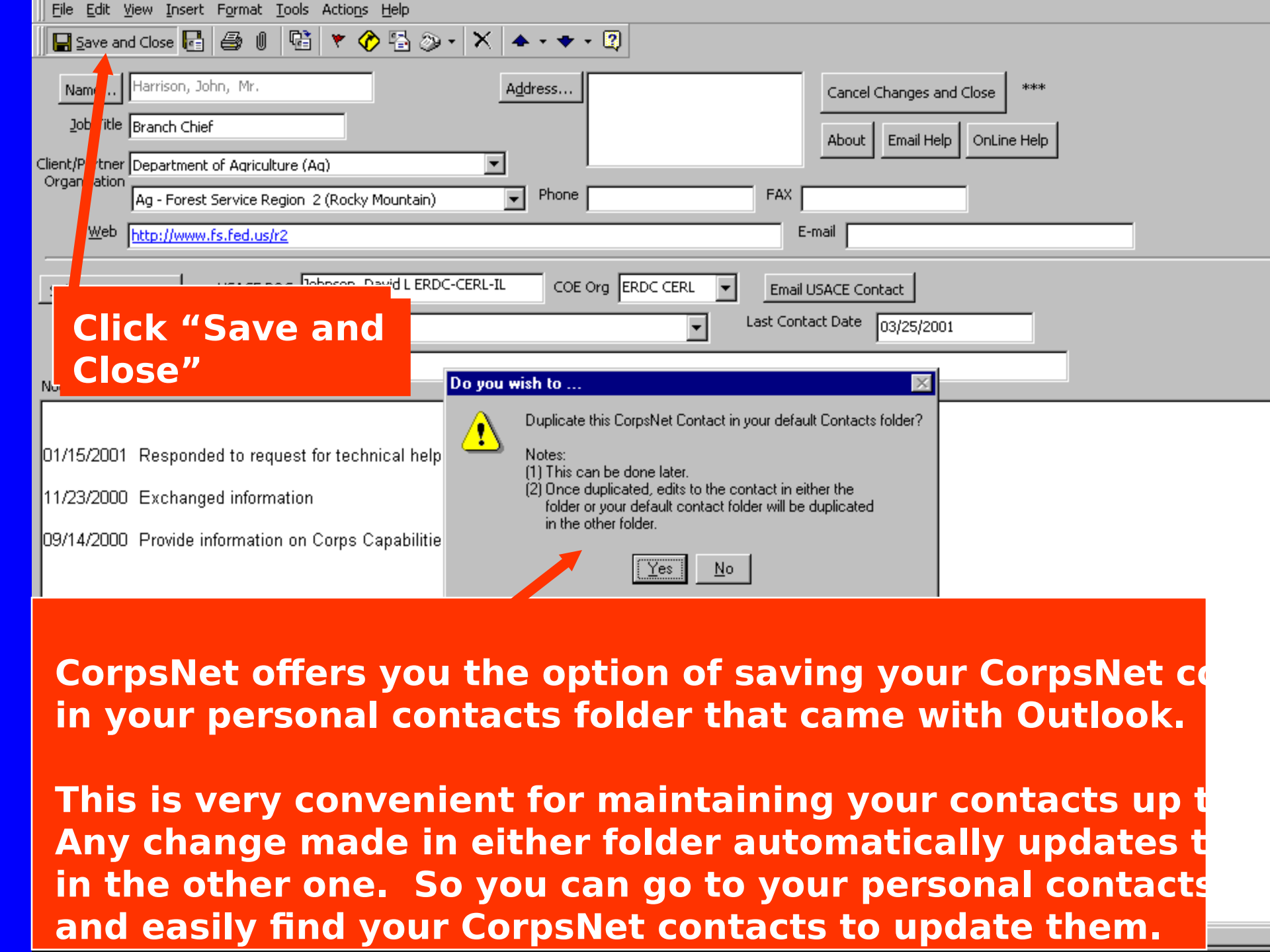
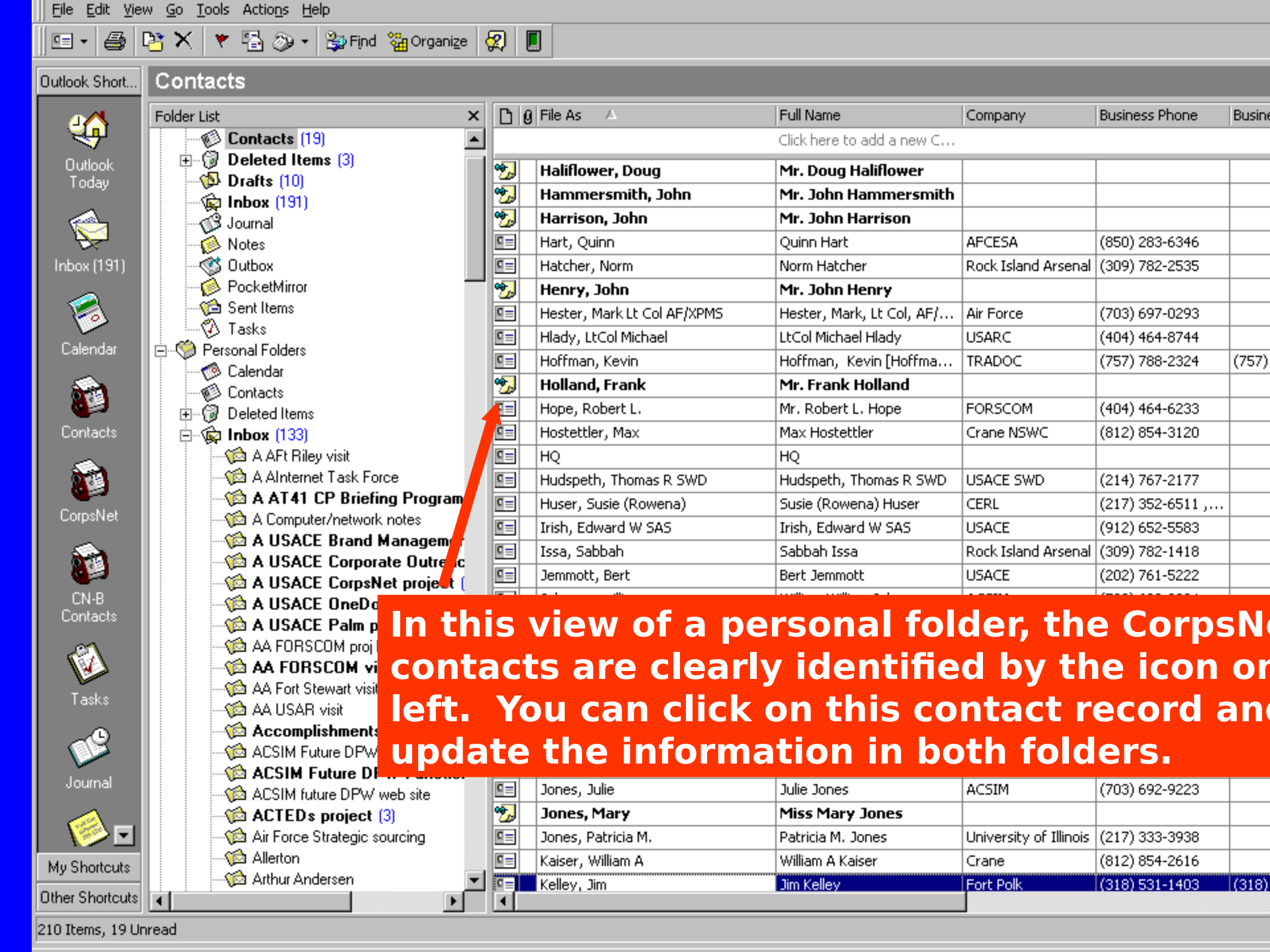
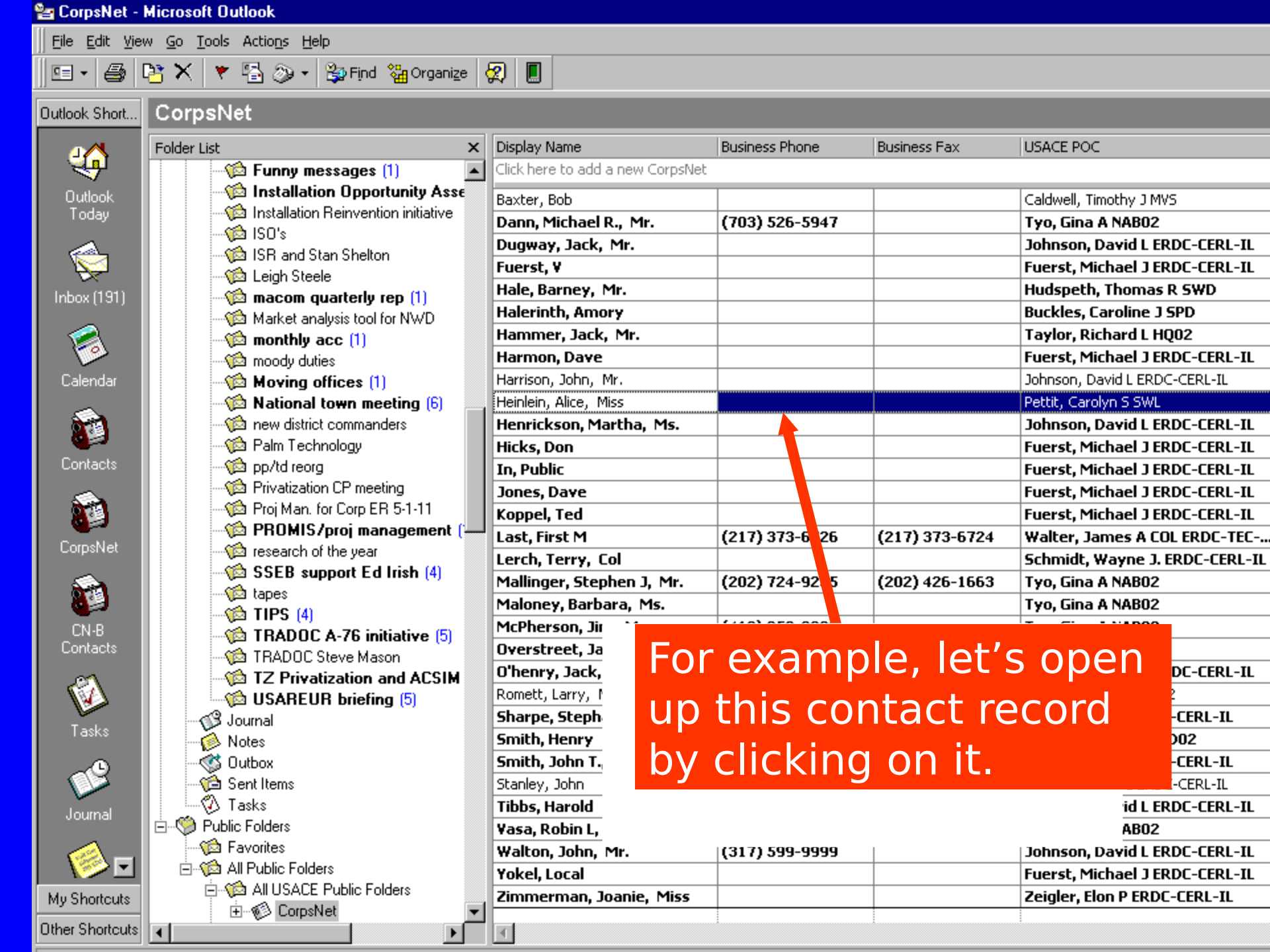
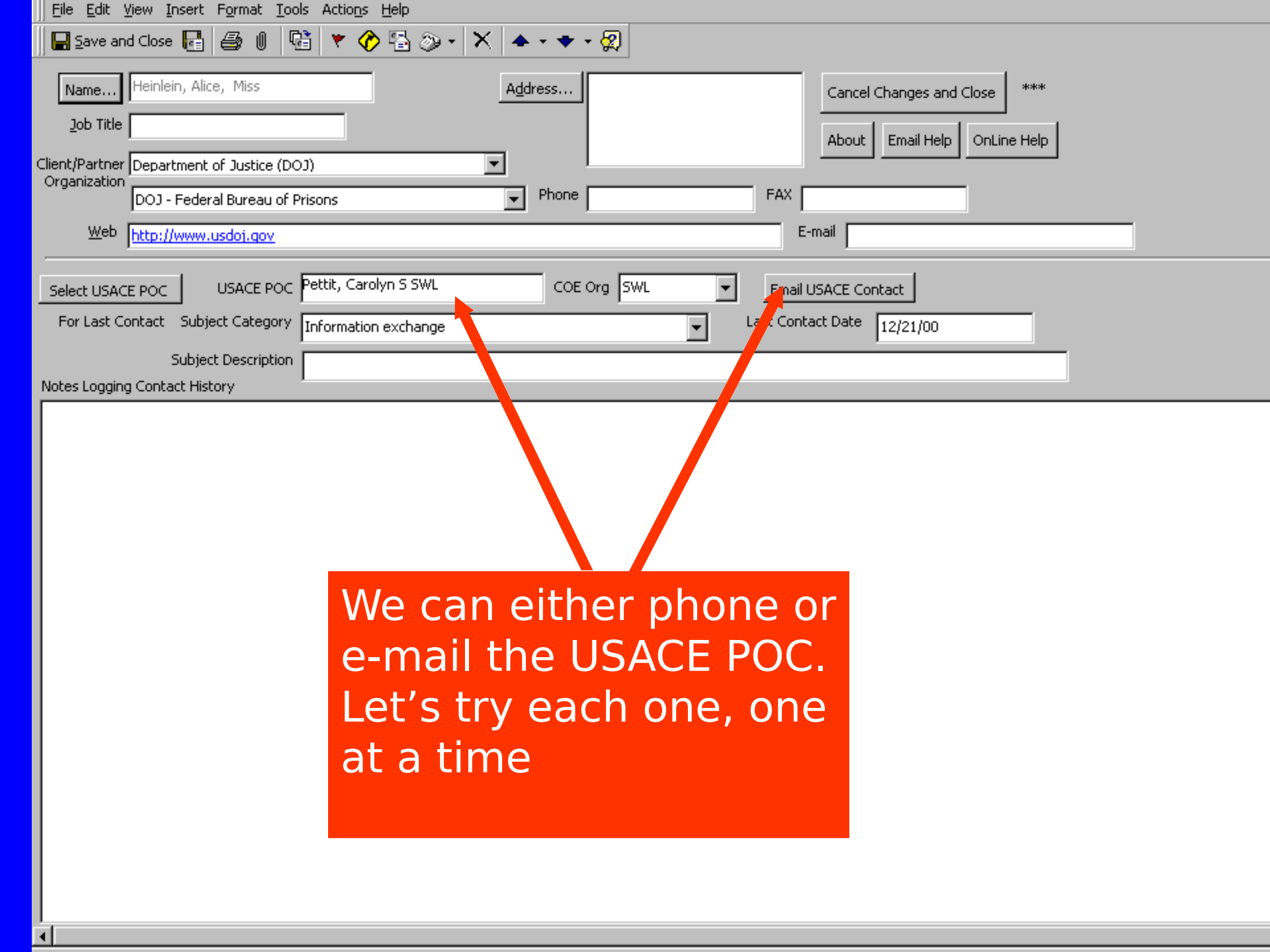
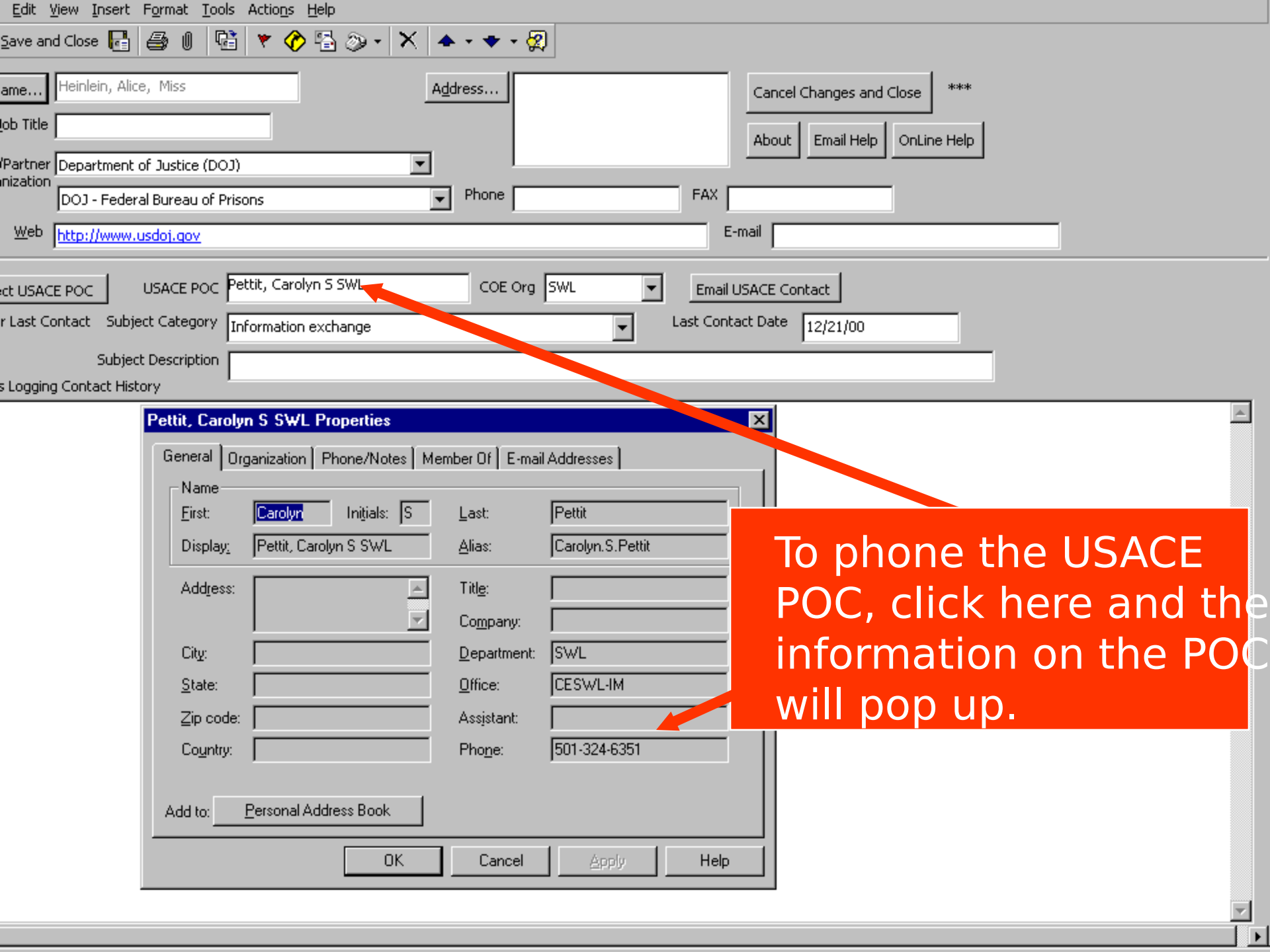
USACE POC
Johnson, David L ERDC-CERL-IL
COE Org
ERDC CERL
Email USACE Contact
For Last Contact
Subject Category
Other
Last Contact Date
03/25/2001
Subject Description
Discuss MOA
Notes Logging Contact History
01/15/2001 Responded to request for technical help with problem
11/23/2000 Exchanged information
09/14/2000 Provide information on Corps Capabilities
You can use this space to keep a simple log of contacts if that is convenient.
It is strongly recommended that you do not put sensitive informat here.
If there is a problem basic issue with this you may put in a brie to alert others to con you and discuss it pri contacting this client partner. Do not put i information on the pr itself.
Start


File Edit View Insert Format Tools Actions Help
Save and Close
Harrison, John, Mr.
Address...
Cancel Changes and Close
***
Branch Chief
About
Email Help
OnLine Help
Department of Agriculture (Ag)
Ag - Forest Service Region 2 (Rocky Mountain)
Phone
FAX
http://www.fs.fed.us/r2
E-mail
ERDC CERL
COE Org
Email USACE Contact
Last Contact Date
03/25/2001
01/15/2001 Responded to request for technical help
11/23/2000 Exchanged information
09/14/2000 Provide information on Corps Capabilitie
Do you wish to ...
Duplicate this CorpsNet Contact in your default Contacts folder?
Notes:
(1) This can be done later.
(2) Once duplicated, edits to the contact in either the folder or your default contact folder will be duplicated in the other folder.
Yes
No
Click “Save and Close”
CorpsNet offers you the option of saving your CorpsNet c
in your personal contacts folder that came with Outlook.
This is very convenient for maintaining your contacts up t
Any change made in either folder automatically updates t
in the other one. So you can go to your personal contacts
and easily find your CorpsNet contacts to update them.


File Edit View Go Tools Actions Help
Find Organize
Outlook Short...
Contacts
Outlook Today
Inbox (191)
Calendar
Contacts
CorpsNet
CN-B Contacts
Tasks
Journal
My Shortcuts
Other Shortcuts
Folder List
Contacts (19)
Deleted Items (3)
Drafts (10)
Inbox (191)
Journal
Notes
Outbox
PocketMirror
Sent Items
Tasks
Personal Folders
Calendar
Contacts
Deleted Items
Inbox (133)
A AFt Riley visit
A AInternet Task Force
A AT41 CP Briefing Program
A Computer/network notes
A USACE Brand Manageme
A USACE Corporate Outre
A USACE CorpsNet proje
A USACE OneDo
A USACE Palm p
AA FORSCOM proj
AA FORSCOM vi
AA Fort Stewart visit
AA USAR visit
Accomplishments
ACSIM Future DPW
ACSIM Future DP
ACSIM future DPW web site
ACTEDs project (3)
Air Force Strategic sourcing
Allerton
Arthur Andersen
File As
Full Name
Company
Business Phone
Busine
Click here to add a new C...
Haliflower, Doug
Mr. Doug Haliflower
Hammersmith, John
Mr. John Hammersmith
Harrison, John
Mr. John Harrison
Hart, Quinn
Quinn Hart
AFCESA
(850) 283-6346
Hatcher, Norm
Norm Hatcher
Rock Island Arsenal
(309) 782-2535
Henry, John
Mr. John Henry
Hester, Mark Lt Col AF/XPMS
Hester, Mark, Lt Col, AF/...
Air Force
(703) 697-0293
Hlady, LtCol Michael
LtCol Michael Hlady
USARC
(404) 464-8744
Hoffman, Kevin
Hoffman, Kevin [Hoffma...
TRADOC
(757) 788-2324
(757)
Holland, Frank
Mr. Frank Holland
Hope, Robert L.
Mr. Robert L. Hope
FORSCOM
(404) 464-6233
Hostettler, Max
Max Hostettler
Crane NSWC
(812) 854-3120
HQ
HQ
Hudspeth, Thomas R SWD
Hudspeth, Thomas R SWD
USACE SWD
(214) 767-2177
Huser, Susie (Rowena)
Susie (Rowena) Huser
CERL
(217) 352-6511 ,...
Irish, Edward W SAS
Irish, Edward W SAS
USACE
(912) 652-5583
Issa, Sabbah
Sabbah Issa
Rock Island Arsenal
(309) 782-1418
Jemmott, Bert
Bert Jemmott
USACE
(202) 761-5222
In this view of a personal folder, the CorpsN
contacts are clearly identified by the icon or
left. You can click on this contact record an
update the information in both folders.
Jones, Julie
Julie Jones
ACSIM
(703) 692-9223
Jones, Mary
Miss Mary Jones
Jones, Patricia M.
Patricia M. Jones
University of Illinois
(217) 333-3938
Kaiser, William A
William A Kaiser
Crane
(812) 854-2616
Kelley, Jim
Jim Kelley
Fort Polk
(318) 531-1403
(318)
210 Items, 19 Unread


CorpsNet - Microsoft Outlook
File Edit View Go Tools Actions Help
Find Organize
Outlook Short...
CorpsNet
Outlook Today
Inbox (191)
Calendar
Contacts
CorpsNet
CN-B Contacts
Tasks
Journal
My Shortcuts
Other Shortcuts
Folder List
Funny messages (1)
Installation Opportunity Asse
Installation Reinvention initiative
ISO's
ISR and Stan Shelton
Leigh Steele
macom quarterly rep (1)
Market analysis tool for NWD
monthly acc (1)
moody duties
Moving offices (1)
National town meeting (6)
new district commanders
Palm Technology
pp/td reorg
Privatization CP meeting
Proj Man. for Corp ER 5-1-11
PROMIS/proj management
research of the year
SSEB support Ed Irish (4)
tapes
TIPS (4)
TRADOC A-76 initiative (5)
TRADOC Steve Mason
TZ Privatization and ACSIM
USAREUR briefing (5)
Journal
Notes
Outbox
Sent Items
Tasks
Public Folders
Favorites
All Public Folders
All USACE Public Folders
CorpsNet
Display Name
Business Phone
Business Fax
USACE POC
Click here to add a new CorpsNet
Baxter, Bob
Caldwell, Timothy J MVS
Dann, Michael R., Mr.
(703) 526-5947
Tyo, Gina A NAB02
Dugway, Jack, Mr.
Johnson, David L ERDC-CERL-IL
Fuerst, W
Fuerst, Michael J ERDC-CERL-IL
Hale, Barney, Mr.
Hudspeth, Thomas R SWD
Halerinth, Amory
Buckles, Caroline J SPD
Hammer, Jack, Mr.
Taylor, Richard L HQ02
Harmon, Dave
Fuerst, Michael J ERDC-CERL-IL
Harrison, John, Mr.
Johnson, David L ERDC-CERL-IL
Heinlein, Alice, Miss
Pettit, Carolyn S SWL
Henrickson, Martha, Ms.
Johnson, David L ERDC-CERL-IL
Hicks, Don
Fuerst, Michael J ERDC-CERL-IL
In, Public
Fuerst, Michael J ERDC-CERL-IL
Jones, Dave
Fuerst, Michael J ERDC-CERL-IL
Koppel, Ted
Fuerst, Michael J ERDC-CERL-IL
Last, First M
(217) 373-6
26
(217) 373-6724
Walter, James A COL ERDC-TEC-...
Lerch, Terry, Col
Schmidt, Wayne J. ERDC-CERL-IL
Mallinger, Stephen J, Mr.
(202) 724-92
5
(202) 426-1663
Tyo, Gina A NAB02
Maloney, Barbara, Ms.
Tyo, Gina A NAB02
McPherson, Ji
Overstreet, Ja
O'henry, Jack,
Romett, Larry,
Sharpe, Steph
Smith, Henry
Smith, John T.
Stanley, John
Tibbs, Harold
Vasa, Robin L,
Walton, John, Mr.
(317) 599-9999
Johnson, David L ERDC-CERL-IL
Yokel, Local
Fuerst, Michael J ERDC-CERL-IL
Zimmerman, Joanie, Miss
Zeigler, Elon P ERDC-CERL-IL
For example, let's open up this contact record by clicking on it.


File Edit View Insert Format Tools Actions Help
Save and Close
Name...
Heinlein, Alice, Miss
Address...
Cancel Changes and Close
***
Job Title
About
Email Help
OnLine Help
Client/Partner Organization
Department of Justice (DOJ)
DOJ - Federal Bureau of Prisons
Phone
FAX
Web
http://www.usdoj.gov
E-mail
Select USACE POC
USACE POC
Pettit, Carolyn S SWL
COE Org
SWL
Email USACE Contact
For Last Contact
Subject Category
Information exchange
Last Contact Date
12/21/00
Subject Description
Notes Logging Contact History
We can either phone or e-mail the USACE POC. Let's try each one, one at a time


Edit View Insert Format Tools Actions Help
Save and Close
ame...
Heinlein, Alice, Miss
Address...
Cancel Changes and Close
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Job Title
About
Email Help
OnLine Help
Partner
nization
Department of Justice (DOJ)
DOJ - Federal Bureau of Prisons
Phone
FAX
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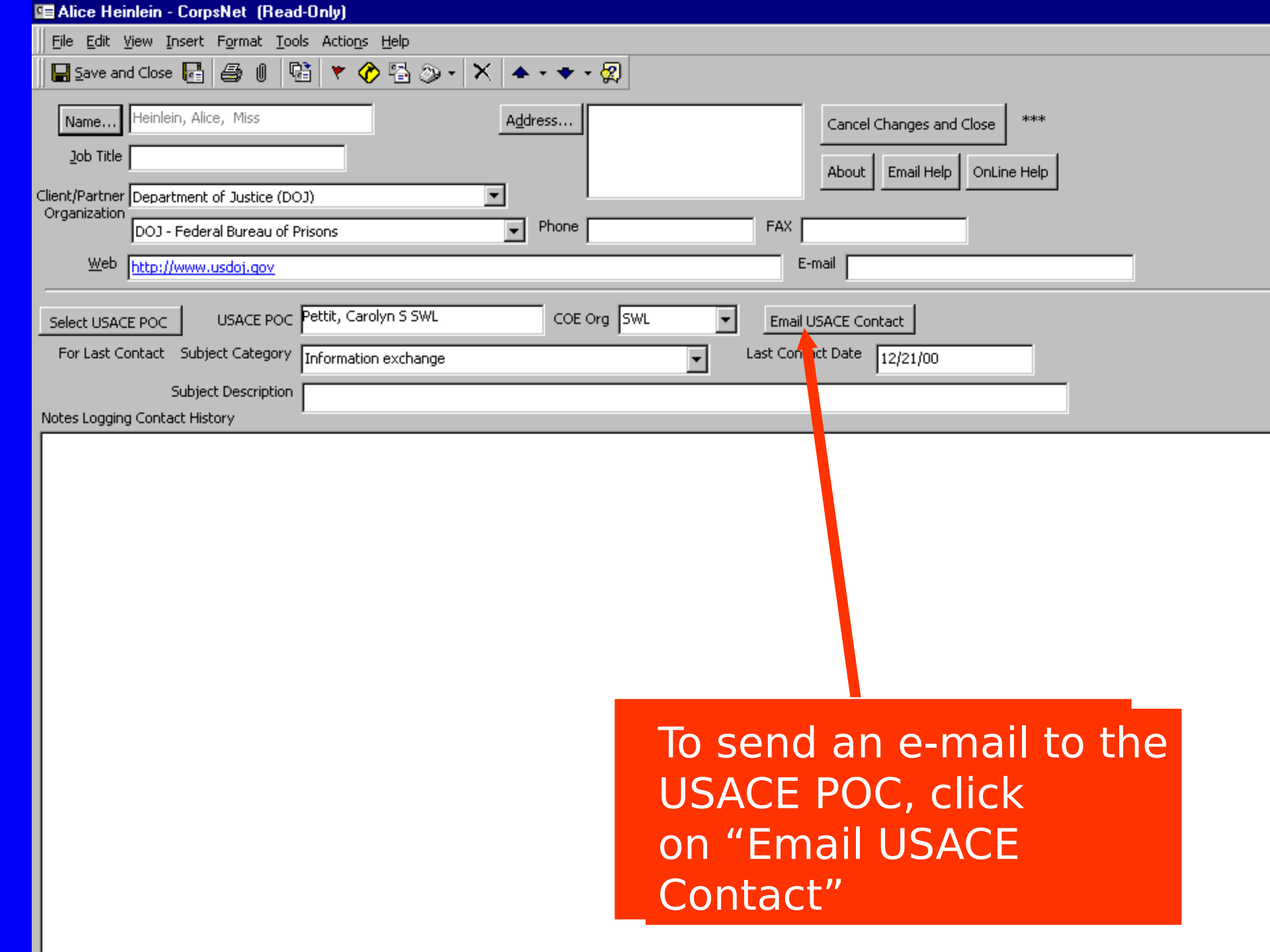
http://www.usdoj.gov
E-mail
ct USACE POC
USACE POC
Pettit, Carolyn S SWL
COE Org
SWL
Email USACE Contact
r Last Contact
Subject Category
Information exchange
Last Contact Date
12/21/00
Subject Description
s Logging Contact History
Pettit, Carolyn S SWL Properties
General
Organization
Phone/Notes
Member Of
E-mail Addresses
Name
First:
Carolyn
Initials:
S
Last:
Pettit
Display:
Pettit, Carolyn S SWL
Alias:
Carolyn.S.Pettit
Address:
Title:
Company:
City:
Department:
SWL
State:
Office:
CESWL-IM
Zip code:
Assistant:
Country:
Phone:
501-324-6351
Add to:
Personal Address Book
OK
Cancel
Apply
Help
To phone the USACE POC, click here and the information on the POC will pop up.


Alice Heinlein - CorpsNet (Read-Only)
File Edit View Insert Format Tools Actions Help
Save and Close
Name...
Heinlein, Alice, Miss
Address...
Cancel Changes and Close
***
Job Title
About
Email Help
OnLine Help
Client/Partner Organization
Department of Justice (DOJ)
DOJ - Federal Bureau of Prisons
Phone
FAX
Web
http://www.usdoj.gov
E-mail
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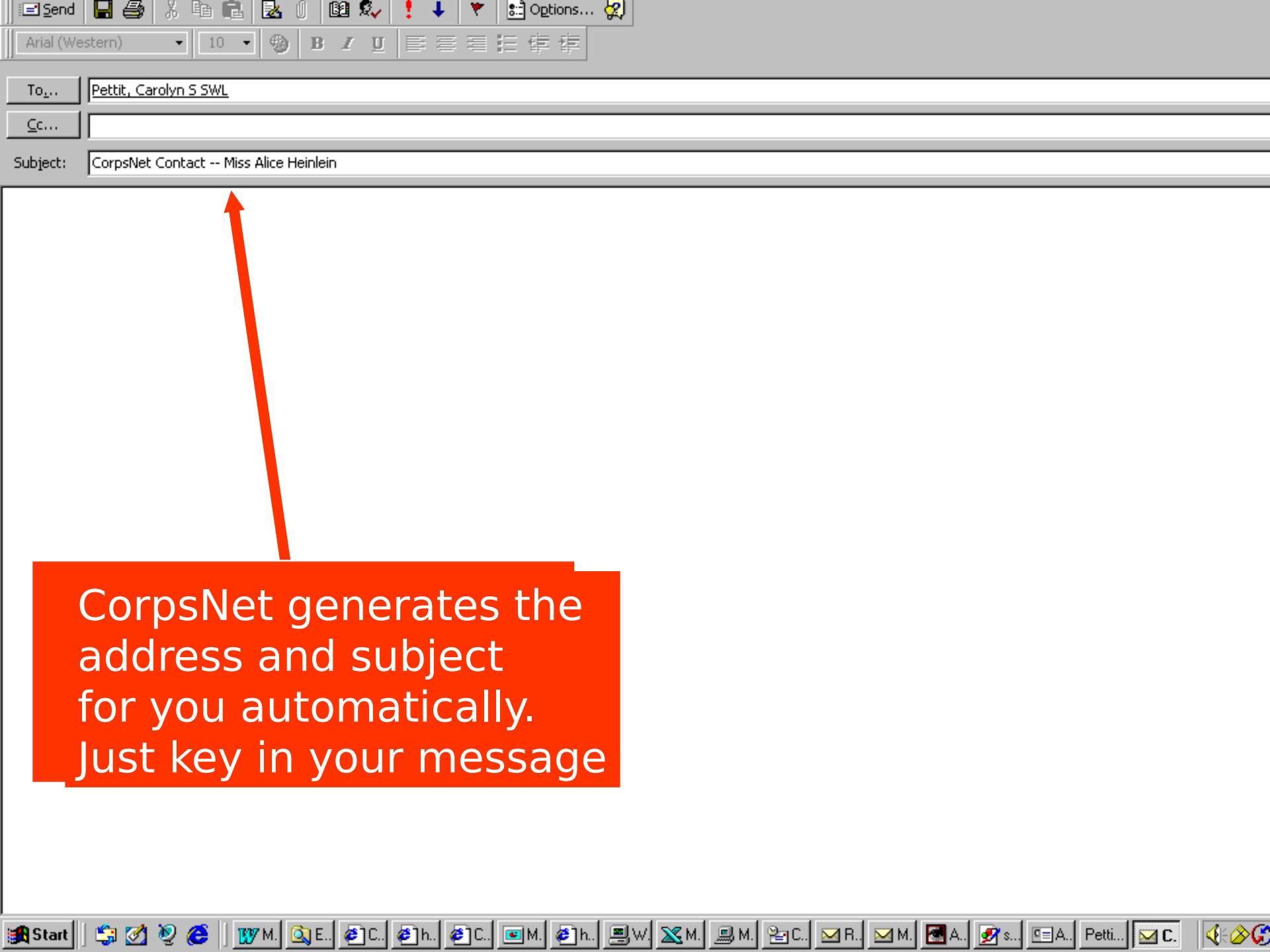
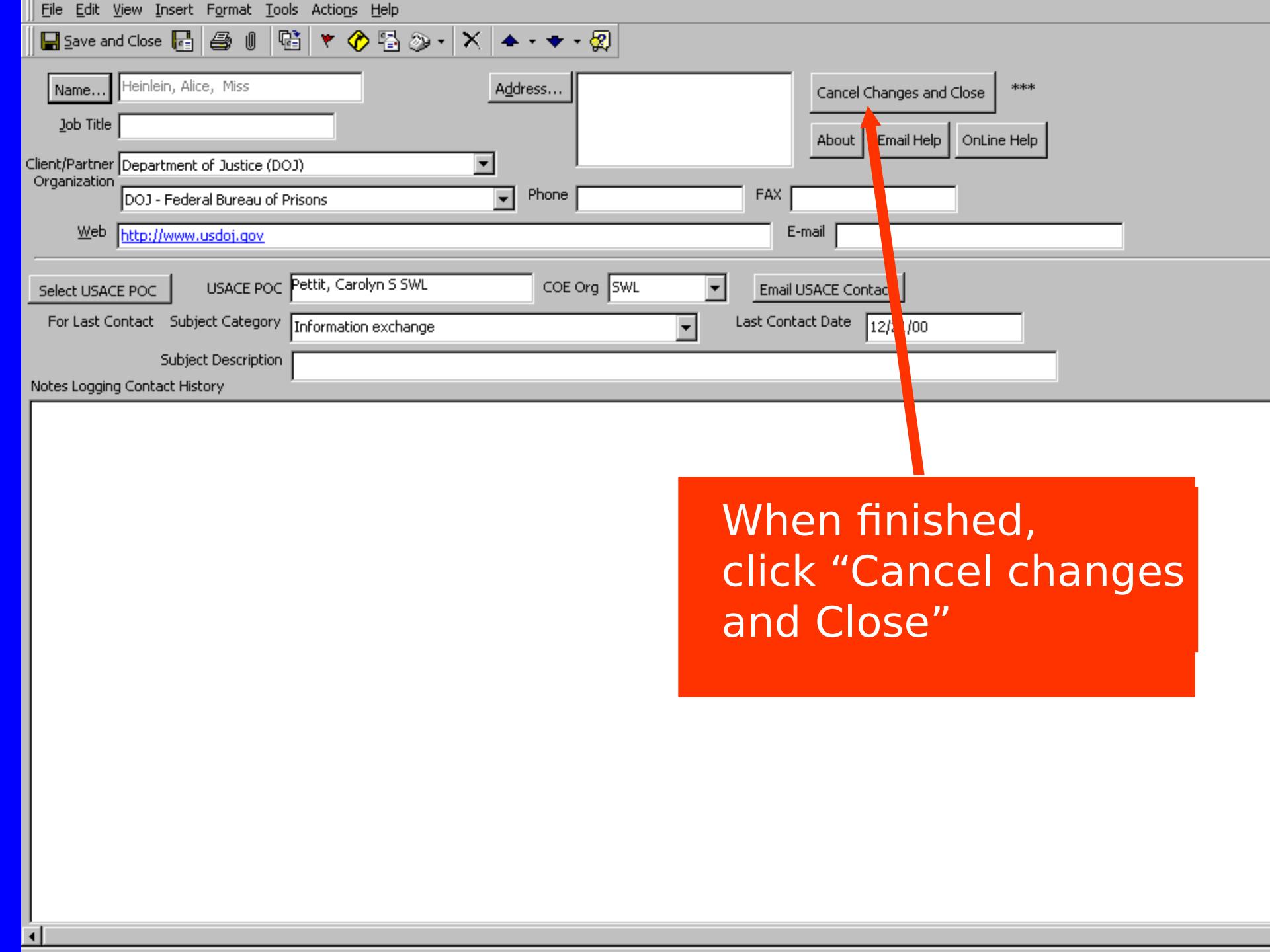
USACE POC
Pettit, Carolyn S SWL
COE Org
SWL
Email USACE Contact
For Last Contact
Subject Category
Information exchange
Last Contact Date
12/21/00
Subject Description
Notes Logging Contact History
To send an e-mail to the USACE POC, click on “Email USACE Contact”


Send
Options...
Arial (Western)
10
To...
Pettit, Carolyn S SWL
Cc...
Subject:
CorpsNet Contact -- Miss Alice Heinlein
CorpsNet generates the address and subject for you automatically. Just key in your message
Start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Heinlein, Alice, Miss
Address...
Cancel Changes and Close
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DOJ - Federal Bureau of Prisons
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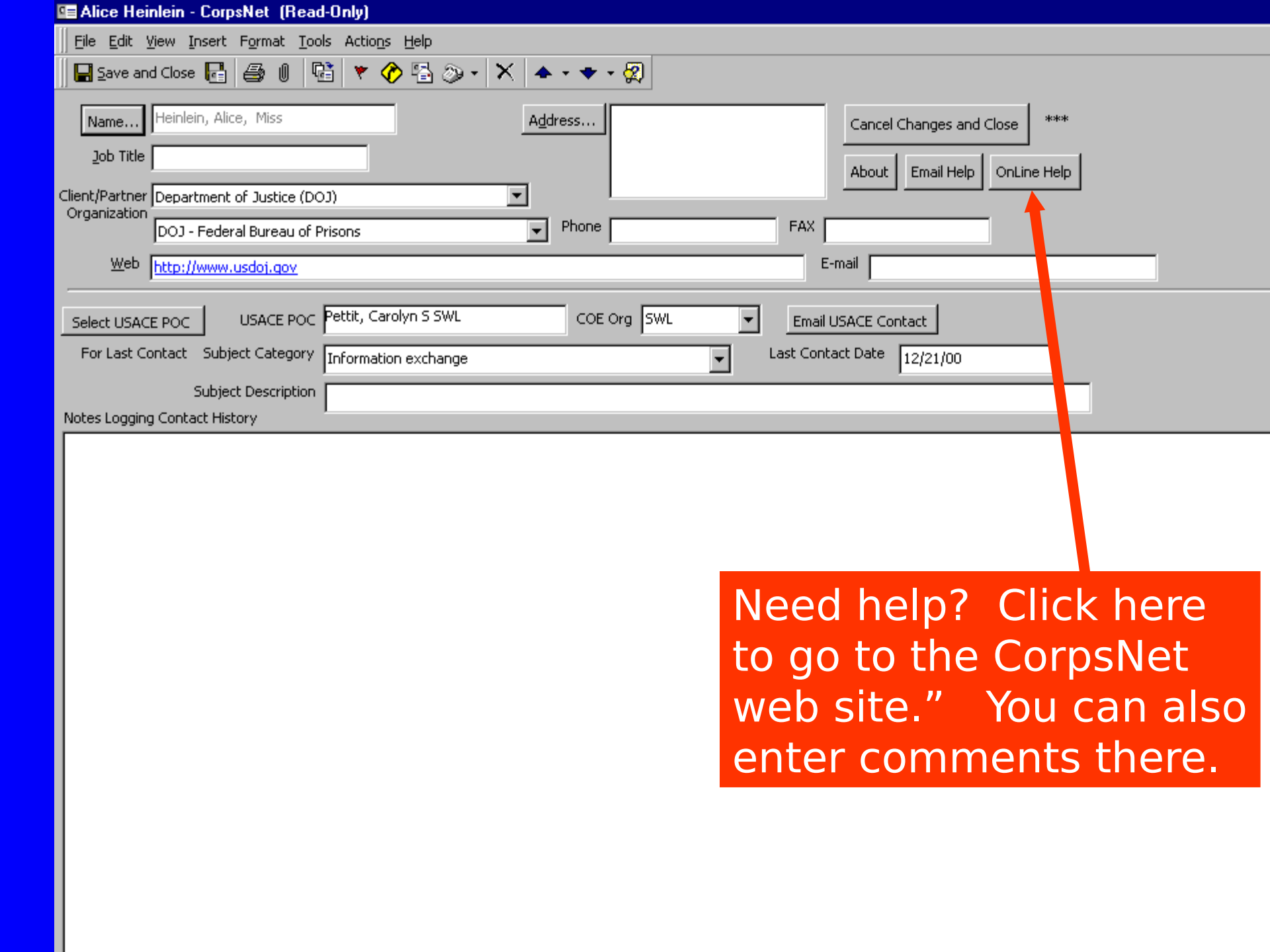
FAX
Web
http://www.usdoj.gov
E-mail
Select USACE POC
USACE POC
Pettit, Carolyn S SWL
COE Org
SWL
Email USACE Contac
For Last Contact
Subject Category
Information exchange
Last Contact Date
12/ /00
Subject Description
Notes Logging Contact History
When finished, click “Cancel changes and Close”


Alice Heinlein - CorpsNet (Read-Only)
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Address...
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DOJ - Federal Bureau of Prisons
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http://www.usdoj.gov
E-mail
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USACE POC
Pettit, Carolyn S SWL
COE Org
SWL
Email USACE Contact
For Last Contact
Subject Category
Information exchange
Last Contact Date
12/21/00
Subject Description
Notes Logging Contact History
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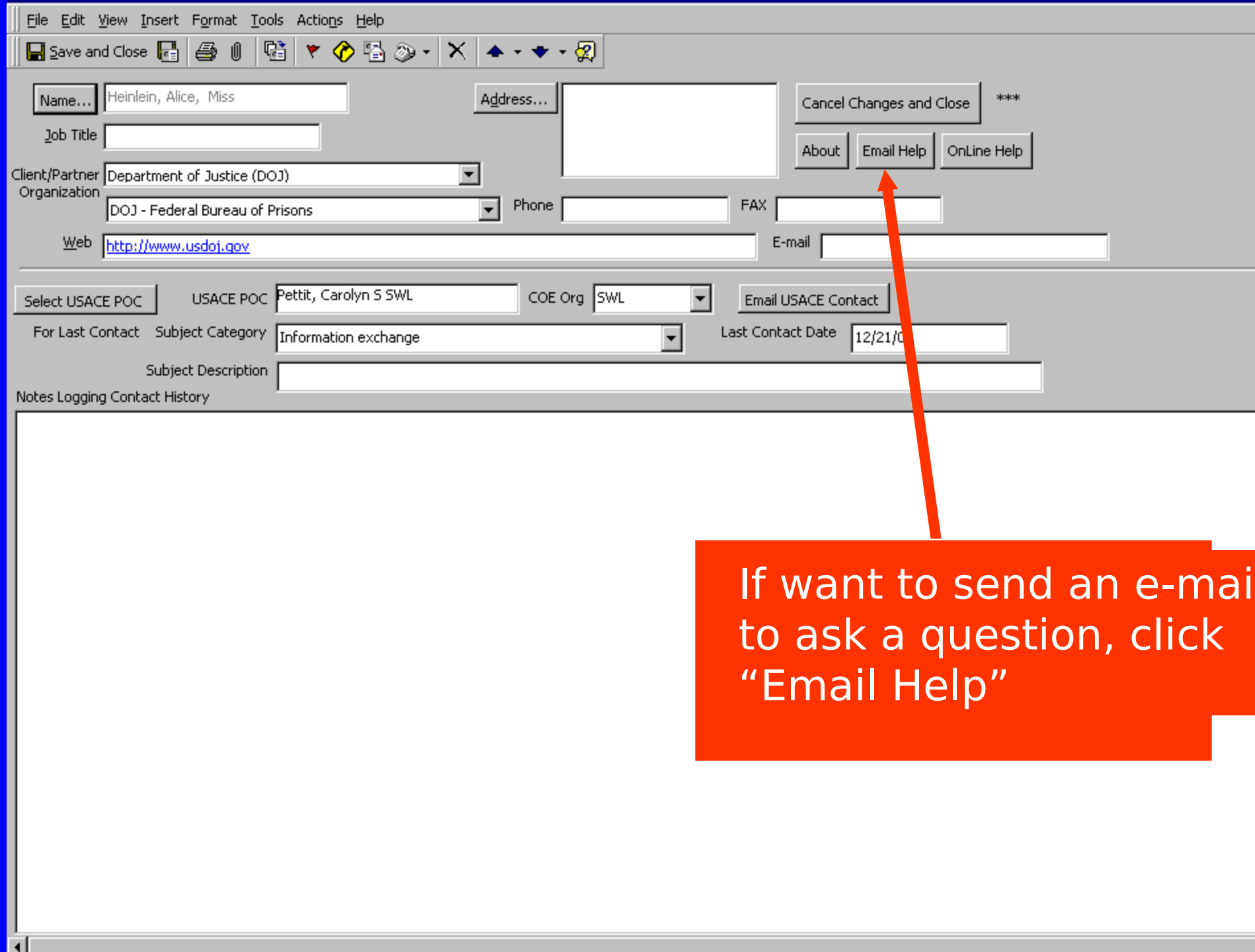
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FAX
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http://www.usdoj.gov
E-mail
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USACE POC
Pettit, Carolyn S SWL
COE Org
SWL
Email USACE Contact
For Last Contact
Subject Category
Information exchange
Last Contact Date
12/21/0
Subject Description
Notes Logging Contact History
If want to send an e-mai
to ask a question, click
“Email Help”

Questions? Comments?